



Service Bulletin

File in Section: -

Bulletin No.: PIC5927

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Rear Brake Noise On First Apply

Models: 2013 Buick Encore
2013 Chevrolet Trax (Canada)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may comment on a rear brake noise that occurs on first brake apply when backing up but can also occur in drive.

Recommendation/Instructions

The correction is to install a dampener P/N 13343688 and bolt P/N 13343686 in place of the rear upper caliper mounting bolts. Refer to SI for bolt removal instructions and torque spec listed in the Brakes section under Rear Disc Brake Pads Replacement.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.