Das Auto.

Tech Tips

TT 91-11-17

Date: October 7, 2013

2009-2013 Passat, Jetta, GTI, EOS, Tiguan, Jetta Sportwagen, 2009-2010 Touareg with RNS 510– Replacement Radio/Navigation Unit has no Sound

March 22, 2013: Update to Include Additional Model Years.

Replacement RNS 510 radio/navigation units may be shipped in transportation safeguard mode and therefore will have no sound output. In order to switch the unit out of this mode, hold down the forward seek button, the back seek button, and the music button at the same time until the unit shuts down. Once the unit is powered back 'ON' the safeguard mode will be deactivated.



© 2013 Volkswagen Group of America, Inc.

All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Volkswagen Group of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.