

Audi of America, Inc.



Date: July 2013

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Update 68E3
Comfort System Central Control Module Software Update (NVLW)
2012-2013 Model Year Audi A6 and 2011-2014 Model Year Audi A8

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **68E3**.

What vehicles are affected?

There are 15,541 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: **167**

CPO Inventory: **24**

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What is the issue?

On certain Audi A6 and A8 vehicles equipped with an electric sun blind for the rear window (3Y2, 3Y5, 3Y8), the blind may stop functioning if it is fully extended several times in quick succession.

What does the repair procedure involve?

Update software for the comfort system central control module.

When will the Update be available?

This Update will be visible in ElsaWeb and ServiceNet on or about July 9, 2013.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.