

Audi of America, Inc.



Date: October 21, 2013

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Update 24AD
ECM Software Update
2012 - 2013 A6
2013 - 2014 A4, allroad, A5, A5 Cab and Q5

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **24AD**.

What vehicles are affected?

There are 99,551 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 1,113

CPO Inventory: 918

What is the issue?

Under certain conditions, permanent mode \$0A DTC codes concerning the fuel pump power stage module may remain visible after the vehicle's OBD system has run the proper monitors successfully to allow the DTC to be erased by the system, after a proper repair. This software malfunction may cause vehicle to not pass IM inspection programs. This software update eliminates specific permanent DTC codes stored in mode \$0A of the ECM. All other DTC storage functions remain unaffected.

What does the repair procedure involve?

Update the ECM software to latest levels via SVM.

When will the Update be available?

This Update will be visible in ElsaWeb and ServiceNet on or about October 22, 2013.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

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