

Audi of America, Inc.



Audi

Date: May 17, 2013
To: All Audi Dealers, General Managers, Service Managers, Sales Managers, Parts Managers and Warranty Administrators
From: Audi Product Compliance
Subject: Update 19J2
Model Year 2012 Audi TTS
Coolant Pump

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This communication is to inform you of Update **19J2**.

What vehicles are affected?

There are 49 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 0

CPO Inventory: 0

What is the issue?

On Audi TTS vehicles manufactured within a specific period it is possible that the drive sprocket for the coolant pump can come loose on the pump shaft. As a result, the delivery rate of the pump will be reduced and the coolant temperature will rise.

What does the repair procedure involve?

Replace coolant pump.

When will the Update be available?

Update 19J2 will be visible in ElsaWeb and ServiceNet on or about May 21, 2013.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the update applies to each specific vehicle. Additionally, Update 19J2 is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.