



Service Bulletin

File in Section: -

Bulletin No.: PIT5191A

Date: December, 2013

PRELIMINARY INFORMATION

Subject: Intermittent Dead Battery Or Intermittent Shift To Park Message Displayed On DIC

Models: 2013 Cadillac SRX

This PI was superseded to change parts ordering process and warranty information.
Please discard PIT5191.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Customers may report that the battery went dead or they saw a "Shift to Park" message in the instrument cluster's DIC when shutting down the vehicle.

The shifter boot may become pinched between the shifter housing and the shifter lever.

If this should happen, the transmission will mechanically be in Park and the vehicle will not move, however the micro switch that sends the park input to the cluster may send an invalid signal which will cause the vehicle ignition to stay in the Run state therefore causing a battery drain condition.

Recommendation/Instructions

Inspect the shifter boot for signs of being pinched. Review the picture below, which shows the pinched shifter boot condition.



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If this condition is found, replace the shifter boot using the part number listed in the electronic parts catalog.

Notice: There are currently four different shifter boots available, which are all based on the option content of the vehicle and the color of the original parts so be sure to take this into account so the correct part is ordered.

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
8460070	Transmission Control Lever Boot Replacement	Use Published Labor Operation Time

ADDITIONAL SI KEYWORDS:

No Crank

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.