



# Service Bulletin

File in Section: -

Bulletin No.: PIT4945E

Date: March, 2013

## PRELIMINARY INFORMATION

**Subject:** Diagnostic Tip - Unable to Learn RKE Transmitters

**Models:** 2013 Buick Encore  
2010-2013 Buick LaCrosse  
2011-2013 Buick Regal  
2012-2013 Buick Verano  
2010-2013 Cadillac SRX  
2013 Cadillac ATS, XTS  
2010-2013 Chevrolet Equinox, Camaro  
2011-2013 Chevrolet Cruze, Volt  
2012-2013 Chevrolet Orlando (Canada), Sonic  
2013 Chevrolet Malibu, Spark, Trax  
2010-2013 GMC Terrain

**This PI was superseded to update model list. Please discard PIT4945D.**

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

A dealer may comment that they are unable to program fobs to the vehicle. They may receive error messages when trying to learn the transmitter to the vehicle.

### Recommendation/Instructions

Verify the fob/transmitter being programmed is a new unit and has not been programmed to another vehicle previously. Once the transmitter has been programmed to a vehicle, you cannot successfully reprogram that same transmitter to another vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.