



Service Bulletin

File in Section: -

Bulletin No.: PIT4844E

Date: October, 2013

PRELIMINARY INFORMATION

Subject: Adding Cruise Control (RPO K34)

Models: 2007-2013 Chevrolet Silverado 1500
2007-2013 GMC Sierra 1500
2007-2014 Chevrolet Silverado 2500/3500
2007-2014 GMC Sierra 2500/3500
2008-2014 Chevrolet Express
2008-2014 GMC Savana

This PI was superseded to update model list. Please discard PIT4844D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some customers may request the installation of Cruise Control on a vehicle which did not come equipped with the option. General Motors requests that dealers locate a vehicle equipped with the customers requested options, which would include cruise control.

Recommendation/Instructions

Please contact the Techline Customer Support Center (TCSC) at 1-800-828-6860 English or 1-800-503-3222 French to determine if a calibration is available for the vehicle. If a calibration or VCI is available, follow the instructions below:

Obtain and install the following parts that are intended for a vehicle equipped with RPO K34.

1. Steering Wheel with Cruise Control Buttons
2. Steering Wheel SIR Coil
3. Steering Column Wiring Harness
4. Calibration or VCI number from Techline Customer Support

Note: The Dealer will need to Fax a copy of the Repair Order that includes the Part Numbers of the Steering Wheel with buttons, SIR Coil, and Steering Column Harness that were installed to Techline before calling to obtain the VCI Number.

Note: It is up to the dealer to identify the appropriate part numbers needed to complete this add on option using the Electronic Parts Catalog (EPC). Be sure to turn off all filters when searching EPC and identify the following items above that include RPO K34.

Note: DO NOT call Partech for parts assistance for this request.

Warranty Information

This installation procedure is to be performed at the customer's request and at their expense. It is not a warranty repair and a claim should not be submitted for reimbursement.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.