



Service Bulletin

File in Section: -

Bulletin No.: PIT4780M

Date: April, 2013

PRELIMINARY INFORMATION

Subject: Parallel Hybrid Truck (PHT) Part Restriction

Models: 2004-2007 Chevrolet Silverado Classic
2004-2007 GMC Sierra Classic
All With RPO HP2

This PI was superseded to update parts and warranty information. Please discard PIT4780L.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Effective 6/15/04 the following Parallel Hybrid Truck (PHT) parts are on restriction through the GM Technical Assistance Center (TAC):

Part Name	Part Number	Notes	Service Procedure	SI Doc ID	Labor Code	Service Programming
Generator Phase Cables	19117643	Requalified	Generator Control Module 3-Phase Cable Assembly Replacement	1285077	N5792	N/A
Generator Stator	19117206	Remanufactured (Core Charges Apply)	Generator Stator Replacement	1198589	N5851	N/A
Battery Energy Control Module ESCM / BECM	19117231	Order until Stock is depleted (Supersedes 19116094)	Generator Battery Control Module Replacement	1710595	N5865	Yes
Starter Generator Control Module / SGCM	19117111	Recertified - Core Charges Apply (Supersedes 12601238)	Generator Control Module Replacement	1710671	N5863	Yes
Batteries (Under rear seat)	89021957	(Use EL-42000-30 Adapters when testing)	Generator Battery Replacement	1198523	N5794	Reset Amp Hours

Recommendation/Instructions

Note:

- When ordering the AGM Hybrid Batteries, the Midtronics Battery Tester Failure Codes/Information is needed prior to calling TAC. Failure to test using the proper test adapters and SI procedure may result in inaccurate results or misdiagnosis.
- When replacing the Stator it is recommended to also replace the Phase Cable Set at that time.
- When programming the ESCM / BECM it may be necessary to select the "Tech2 Remote" method in TIS.

If diagnosis leads to replacement of any of the components listed above, contact GM TAC @ 877-446-8227 (U.S.) or in Canada 1-800-263-7740 (English) or 1-800-263-7960 (French) to review case details. Please have as much stored DTC and snapshot information as possible prior to contacting TAC.

Note: After reviewing the diagnosis, if component replacement is needed, GM TAC will arrange for ordering of the part(s). When this occurs, record the last 9 digits of the TAC case number to be used by the parts department as the CONTROL NUMBER (in conjunction with the part number) to track shipment of the part. It is not necessary to call TAC for part tracking information.