

Service Bulletin

Bulletin No.:

n No.: PIT4605D Date: February, 2013

PRELIMINARY INFORMATION

Subject: Cold Air Leak On Passenger Floor

Models: 2007-2013 Cadillac Escalade Models 2007-2013 Chevrolet Avalanche, Silverado, Suburban, Tahoe 2007-2013 GMC Sierra, Yukon Models

This PI was superseded to update model list and warranty info sections. Please discard PIT4605D.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

Some owners may comment of a cold air leak on the front passenger side while driving.

This concern may be caused by air leaking at the seam between the upper and lower HVAC case halves behind the glove box.

Recommendation/Instructions

To repair this concern lower the glove box to access the HVAC case. Use black RTV silicone and apply over the seam between the upper and lower HVAC case halves.

Warranty Information

For vehicles repaired under warranty use:

| Labor Operation | Description | Labor Time |
|-----------------|---|------------|
| D9795 * | Applying Black RTV Silicone Over the Seam Between Upper and Lower HVAC Case Halves | 0.3 |

* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.