



# Service Bulletin

File in Section: -

Bulletin No.: PIT5208

Date: April, 2013

## PRELIMINARY INFORMATION

**Subject:** Fuel Gauge Shows Empty After Refueling And DTC P2636

**Models:** 2007-2013 Chevrolet Silverado Chassis Cab w/ Dual Fuel Tanks  
2007-2013 Chevrolet Suburban HD  
2007-2013 GMC Sierra Chassis Cab w/ Dual Fuel Tanks  
2007-2013 GMC Yukon XL HD

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

### Condition/Concern

Some owners may comment that after refueling the fuel gauge will show empty, and when checking for DTCs there will be a P2636. This concern may occur if the vehicle is being refueled with the engine running or ignition on.

### Recommendation/Instructions

Before any in-depth SI diagnostics are performed, question the owner if the key or engine is on while refueling. If so, advise the owner to turn the engine and key off, before refueling the vehicle.

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.