



Service Bulletin

File in Section: -

Bulletin No.: PIC5398B

Date: July, 2013

PRELIMINARY INFORMATION

Subject: Mist From Instrument Panel Vents, Moisture On Windshield Or Water On Floor

Models: 2010 - 2013 Buick LaCrosse
2011 - 2013 Buick Regal
2013 Chevrolet Malibu

This PI was superseded to add details and update model list. Please discard PIC5398A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern

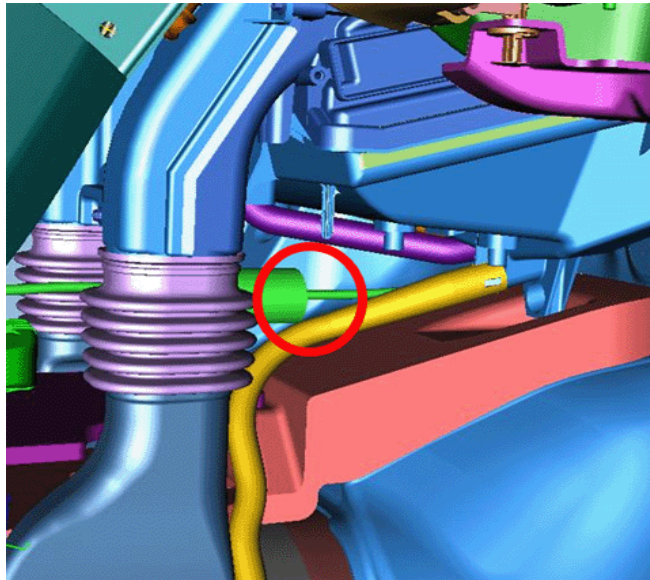
A customer may comment that there is a mist from IP vents, moisture on inside of windshield, water drips on driver's foot or floor is wet.

Recommendation/Instructions

Reposition the passenger side front carpet to inspect the evaporator case drain hose, the hose is likely caught on the foam isolator on the transmission shift cable. Reposition the shift cable to the driver's side of the vehicle and push slack of the cable and the insulator forward into engine compartment. See photos attached for reference.



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Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
*4480078	Reposition Air Conditioning Evaporator and Blower Module Drain Hose	0.6 hr
* This is a unique labor operation for bulletin use only. It will not be published in the Labor Time Guide.		

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.