



Service Bulletin

File in Section: -

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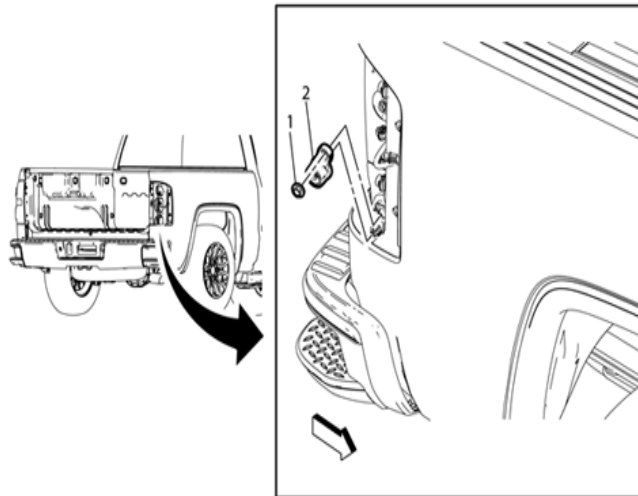
PRELIMINARY INFORMATION

Subject: Tailgate Makes A Pop/Click/Snap Type Noise When Opening

Models: 2014 Chevrolet Silverado 1500
2014 GMC Sierra 1500
With EZ Lift and Lower Tailgate RPO PPA

Condition/Concern

Some owners may comment there is a pop/snap/click type noise when the tailgate is opened. The noise will sound like it is from the right side hinge area. This could be caused by the tailgate dampener mounting nut not being torqued properly, as shown below.



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Recommendation/Instructions

To correct this concern, inspect the tailgate dampener mounting nut for proper torque. It should be torqued to 25 Nm (18 lb ft) +/- 3 Nm (2 lb ft).

Warranty Information

For vehicles repaired under warranty use:

Labor Operation	Description	Labor Time
1480188*	Check and Re-Torque Pickup Box Endgate Dampener Nut	0.2 hr

* This is an unique labor operation for bulletin use only. This will not be published in the Labor Time Guide.