



# Service Bulletin

File in Section: -

Bulletin No.: PIT5237

Date: October, 2013

## PRELIMINARY INFORMATION

**Subject:** Pandora Audio Lost After a Bluetooth Call Ends

**Models:** 2013-2014 Cadillac ATS, SRX, XTS  
2014 Buick LaCrosse, Regal  
2014 Cadillac CTS Sedan, ELR  
2014 Chevrolet Corvette, Impala, Silverado 1500  
2014 GMC Sierra 1500

### Condition/Concern

Pandora audio will revert back to the phone after a Bluetooth call when an iPhone is connected to the vehicle via USB.

### Recommendation/Instructions

Do not replace any parts. Cycle the USB connection and the concern will be resolved.

### Customer Information

Please communicate to the customer that we apologize for this inconvenience and that General Motors is currently evaluating this concern. This PI will be updated with additional details as they become available.