



Service Bulletin

File in Section: 08 - Body and Accessories

Bulletin No.: 13-08-44-001

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INFORMATION

Subject: Incorrect Information in Owner's Manual for Navigation (NAV) and Head-Up Display (HUD) Functionality (Middle East Export Only)

Models: 2007-2012 GMC Acadia Denali (Middle East Only)
Equipped with RPO UV6

This bulletin is being issued to inform dealers/customers that the owners manual incorrectly describes the Head-Up Display (HUD) functionality as it relates to navigation/radio information. The Middle East exported GMC Acadia Denali does not offer a radio that supports HUD.

For this reason, the customers may notice that the Head-Up display does not project the directions related to the navigation system or the radio/CD information. Additionally, this radio does not support voice recognition at all. If attempts are made to use this feature by pressing and holding the Source button, the system responds with NO SPEECH DETECTED message.

Any customer(s) concerns of non-support of HUD messaging or voice recognition should be informed that those features, regardless of what the owners manual states, are not supported on the vehicle.

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