



Service Bulletin

File in Section: 08 - Body and Accessories

Bulletin No.: 11-08-49-001H

Date: July, 2013

TECHNICAL

Subject: Transport Mode On Message Displayed in Driver Information Center (DIC) and/or Battery Light is Flashing (Follow Procedure as Outlined Below)

Models: 2011-2014 Buick Regal
2012-2014 Buick Verano
2013-2014 Buick Encore
2014 Buick LaCrosse
2010-2014 Cadillac SRX
2013-2014 Cadillac ATS, XTS
2014 Cadillac ELR
2010-2014 Chevrolet Camaro
2011-2014 Chevrolet Cruze, Volt
2012-2014 Chevrolet Orlando (Canada), Sonic
2013-2014 Chevrolet Spark, Trax
2014 Chevrolet Corvette, Impala, Malibu, Silverado 1500, Spark EV
2014 GMC Sierra 1500

This bulletin has been revised to add the 2014 Spark EV and update the 2011-2014 Vehicle Procedure. Please discard Corporate Bulletin Number 11-08-49-001G.

Condition

Some customers may comment that there is a "Transport Mode On" message displayed in the DIC and/or the red battery light is flashing. The transport mode is intended for use on vehicles being shipped outside of the United States and Canada.

For the 2014 model year, some products will be shipped from the assembly plant with the Transportation Mode On. The feature reduces the electrical load on the battery when the vehicle is parked, which extends the battery stand time.

To alert the operator that the mode is on, the red battery telltale will be flashing and if equipped with a DIC, it will display a Transport Mode On message. When the Transport mode is on, the Remote Keyless Entry (key fobs) is disabled, as well content theft deterrent and exit lighting timers are reduced.

When the vehicle is running, the only difference in operation will be the DIC Message and Battery Telltale on. The Remote Keyless Entry function is restored with the ignition in run.

The intent of the feature is to prolong battery stand time. The mode may be left on while the vehicle is in dealer inventory. Also a customer may want to use the mode if the vehicle is going to be stored. The method to turn the mode off is the same to turn the mode on. Refer to the section below for the method to turn the mode off and on.

Correction

2011-2014 Vehicle Procedure

To turn the Transport Mode On/Off, it will be necessary to start the engine, activate the hazard flashers, press the brake pedal (automatic transmission) or clutch pedal (manual transmission) then press and hold the Start/Stop button or turn the ignition key to the crank position for 15 seconds. The same steps are used to turn on the feature.

2010 Chevrolet Camaro Procedure

To turn the Transport Mode On/Off, it will be necessary to activate the hazard flashers, turn the ignition key to the crank position, and then hold it in the crank position for 15 seconds. The Transport Mode Off message will be displayed and the Battery light will turn off.

2010 Cadillac SRX Procedure

To turn the Transport Mode On/Off, it will be necessary to push and hold the Start/Stop button while the brake is applied for 15 seconds or until the Transport Mode Off message is displayed. For SRX, if Transport Mode is active, this causes the RKE system to only work when the ignition is On or the BCM is awake (approximately 20 minutes after ignition off).

Note: On vehicles that are shipped from the assembly plant with the transportation mode on, turning the feature off is included in the normal PDI process time. No additional warranty claims should be submitted to disable or enable this feature.

