



Das Auto.

Service Information

Offboard Diagnostic Information System Service (ODIS Service)

Number: VOS-13-29

Subject: ODS9219E Error after Application Update V2.0.2

Date: Dec. 2, 2013

If a diagnostic device with ODIS Service application update **V2.0.2** is used to perform immobilizer adaptations, SVM, and transmit GFF logs, the following error message may appear:

ODS9219E

Infrastructure. VW online connection. Dealer portal:
No URL was found in the configuration data for the alias LogonService.
The test is cancelled

Until further notice, resolve the error as follows:

1. From the ODIS Service user interface, go to: **Admin > Connections > Brand settings > Connection types** – Ensure **Internet** is selected (**NOT CPN**):

General Save locations Support Connections Measurement Certificate Measuring technology action

Brand settings

Group system: Logon

Group system: GFF

Group system: ElsaPro

Group system: Carport

Group system: DISS

Group system: eShop

Details about Brand settings

Brand to configure

Selection Volkswagen

Connection types

for Volkswagen Internet

for Audi Internet

2. Then go to **Admin > Connections > Group system: Logon** - Click **Reset**: *Note: Nothing will change on the screen:*

General Save locations Support Connections Measurement Certificate Measuring technology action

Brand settings

Group system: Logon

Group system: GFF

Group system: ElsaPro

Group system: Carport

Group system: DISS

Group system: eShop

Mirror Server 2

Details about Group system: Logon

URL to DSS View https://odisinfomedia.vwhub.com/services

URL to Logon https://odiscert.vwhub.com/LOGON/LOGONService.asp

URL to DSS Logon https://odisinfomedia.vwhub.com/services

Reset Record Save

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3. Then go to **Admin > Connections > Group system: GFF** - Click **Reset**: *Note: Nothing will change on the screen.*

The screenshot shows the ODIS software interface. The 'Connections' tab is selected in the top navigation bar. In the left sidebar, 'Group system: GFF' is highlighted. The main area displays 'Details about Group system: GFF' with a table of service URLs:

Service	URL
RepairHints	https://odiscert.vwhub.com/Service42/RepairHints.asp
PinService	https://odiscert.vwhub.com/PIN/PINService.asp
SVMSservice	https://odiscert.vwhub.com/svmw/svmwservice.asp
ProtoService	https://odiscert.vwhub.com/PROTO/PROTOService.asp

At the bottom right, there are three buttons: 'Reset', 'Load', and 'Save'. The 'Reset' button is highlighted with a red box.

4. Shut down and restart ODIS Service
5. Restart the diagnostic session etc.

Please inform all affected personnel