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Audi Truth in Engineering 

# Audi ElsaWeb Newsletter

Edition 35: May 13, 2013

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## RG Quick Reference Sheets

This week, dealerships and field technicians will begin receiving RG Quick Reference Sheets. All Audi dealerships will receive a packet that contains 6 reference sheets, 6 hook magnets, and 6 key rings that are to be distributed to their staff. Each field technician will receive an individual packet.

Please keep the hook magnets and key rings for additional spec sheets that you will receive in the future.

## DMS Benefits



The rollout of ElsaPro will result in many efficiencies and benefits for dealerships. One such efficiency is the integration of ElsaPro with a variety of Dealer Management Systems (DMS). With DMS integration, dealers can realize the following benefits:

### Decrease cost

- Improve operational efficiency:
  - Show ElsaPro content within your DMS
  - Show DMS content within ElsaPro
  - Increase productivity – save between 3 to 4 minutes per repair order

### Streamline operations

- Pull repair order information directly into your DMS:
  - Eliminate toggling between multiple systems
  - Eliminate copying and pasting information to decrease the chance of user error

### Increase customer satisfaction

- Avoid missed campaigns and maintenance thereby improving both customer visibility and relationships

These service core process improvements will help simplify the repair order process.

The integration will include the following DMS systems:

- ADP Dealer Services
- AutoMate
- AutoSoft
- DealerTrack Technologies

- Oasis Auto Complete
- PBS Systems Group
- Serti

## Feedback Corner

This week's feedback is from Matt regarding a 2013 A7 Repair Manual. He states:

"Item 17 - Antenna Amplifier 2 - R111 is incorrectly labeled in illustration A91-12143. It is the amplifier in the upper portion of the rear lid on the driver's side. It is labeled as 13."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Matt sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
14	9	4

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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## Technical Bulletins

<b>37 Transmission warning message displayed in cluster (DTC P1724 stored in TCM) (2033653/1)</b>		
Model(s)	Year	Vehicle Specific Equipment
A6	2012-2013	2.0T-FSI Engine with 0AW Transmission
A4, A5 Cabriolet	2013	2.0T-FSI Engine with 0AW Transmission
<p><b>Condition:</b> Customer may report transmission warning light comes on. No drivability/starting concerns. GFF scan shows DTC P172400 (Control Module Malfunctioning, Sporadic), stored in the transmission control module. DTC 00165 (Transmission Park/Neutral Position Switch -F322-Incorrect Signal Sporadic) may also be stored in the comfort system central control module.</p> <p><b>Production Solution:</b> New software in the ECM addressed the condition.</p>		

<b>37 Gearbox warning light on (DTC P0605 and/or P17EC) (2028561/5)</b>		
Model(s)	Year	Vehicle Specific Equipment
A8	2010-2013	Electronic shift module (81)
<p><b>Condition:</b></p> <ul style="list-style-type: none"> <li>• There is no customer complaint about the gearbox. <ul style="list-style-type: none"> <li>• The gear lever display flashes.</li> </ul> </li> <li>• The following message is shown: "gearbox problem, journey can be continued with restrictions". <ul style="list-style-type: none"> <li>• One of two DTCs is stored in the gear shift control module.</li> </ul> </li> </ul> <p><b>Production Solution:</b> Not applicable.</p>		

**37 Transmission warning light briefly comes on (DTC P0606)  
(2030582/4)**

Model(s)	Year	Vehicle Specific Equipment
A6 2.0 Frontrack, A4, A5 Cabriolet	2012-2013	OAW CVT transmission
<b>Condition:</b> Customer may report that the transmission warning light comes on. There are no drivability/starting concerns. DTC P060600 (Control Module Malfunctioning, Sporadic) is stored in the transmission control module. <b>Production Solution:</b> New software in the TCM addressed the condition.		

**94 Rear lid tail lamp lighting does not switch over to bumper (DTC 03073) (2033675/1)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2007-2014	NA
Q5	2009-2014	NA
<b>Condition:</b> <ul style="list-style-type: none"><li>The customer may report that the tail lamp lighting does not switch between the rear lid and the bumper when the lid is operated.</li><li>DTC 03703 (Rear lid -closed- sensor) may be stored in the comfort system central control module.</li></ul> <b>Production Solution:</b> Not applicable.		

**91 Generic instructions for updating MMI3G / MMI3G+ software and navigation data (2028141/3)**

Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2014	MMI 3G or MMI 3G+
A4, A5, A5/S5 Cab, A6, Q7	2010–2014	MMI 3G or MMI 3G+
A7, A8	2011–2014	MMI 3G or MMI 3G+

**Condition:** This Technical Service Bulletin provides generic instructions for updating MMI3G and MMI3G+ software and should be used in conjunction with other Technical Service Bulletins that address specific MMI-related issues.

**Production Solution:** Not applicable.

**01 MIL on (DTCs P1388, P2181, P010600 and/or P0300 thru P0308) (2033726/1)**

Model(s)	Year	Vehicle Specific Equipment
S6, S7, S8, and A8 4.0T	2013	4.0T

**Condition:** In all affected vehicles:

- The MIL may illuminate.
- Shudder during acceleration.
- One or more of a number of DTCs is stored.

**Production Solution:** New software for the ECM and TCM addressed the condition.

**01 MIL on (DTC P033100 or P033200) in ECM - Repair Authorization (2033766/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012–2013	3.0 FSI Engine

**Condition:** MIL on. One or both of two DTCs are stored in the engine control module.

**Production Solution:** No changes in production have been made, as no issues have been identified.

**01 MIL on (DTC P0301 - P0306 with P130A, only one cylinder affected ) - Repair Authorization (2033768/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4,S5, S5 Cabrio, Q7, Q5	2011-2013	3.0 FSI Engine
<p><b>Condition:</b> MIL on. A cylinder misfire fault is stored in the engine control module.</p> <p><b>Production Solution:</b> No changes in production have been made, as no issues have been identified.</p>		

**01 MIL on (DTC P1196/P1197/P0135, heater circuit fault lambda sensor) - Repair Authorization (2033767/1)**

Model(s)	Year	Vehicle Specific Equipment
A6/A7, S4, S5, S5 Cabrio, Q7	2010-2012	3.0 FSI Engine
Q5	2010-2012	3.2 FSI AVS engine
<p><b>Condition:</b> MIL on. One of several DTCs is stored in the engine control module.</p> <p><b>Production Solution:</b> No changes in production have been made, as no issues have been identified.</p>		

**91 MMI3G+: videos cannot be played via AMI with new "I" devices (2033780/1)**

Model(s)	Year	Vehicle Specific Equipment
A8	2011-2014	Audi MMI 3G+
A6, A7	2012-2014	Audi MMI 3G+
A4, A5, Q5, Q7	2013-2014	Audi MMI 3G+
<p><b>Condition:</b> : Apple® devices with the new 8-pin plug will not play videos using the Audi Music Interface.</p> <p><b>Production Solution:</b> Not applicable.</p>		

**96 False warning by lane change assistant (Audi Side Assist)  
(2030583/2)**

Model(s)	Year	Vehicle Specific Equipment
A4, S4, A5, S5, RS5	2013	Audi Side Assist
<p><b>Condition:</b> Customer complains that Audi Side Assist is providing false warnings (no vehicle is present). Concern may or may not be duplicated. No DTCs are present.</p> <p><b>Production Solution:</b> Improved hardware introduced into production.</p>		

**96 Homelink controls pressed into roof assembly (2033802/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2014	Homelink
<p><b>Condition:</b> Customer states the Homelink controls are pressed into the interior light assembly.</p> <p><b>Production Solution:</b> Revised clips.</p>		

**66 Power folding rearview mirror malfunction (2016043/4)**

Model(s)	Year	Vehicle Specific Equipment
TT (8J)	2007-2014	NA
A5 Cabriolet	2008-2009	NA
A8 (4E)	2008-2010	NA
A6 (4F)	2008-2011	NA
Q7, A5, S5, A3, R8	2008-2014	NA
A4 (8K)	2009-2014	NA
A5 Cabriolet, A8 (4H), A6/A7 (4G)	2010-2014	NA
<p><b>Condition:</b> The customer has various complaints concerning the function of the power folding rearview mirrors, such as:</p> <ul style="list-style-type: none"> <li>• Door mirrors do not fold simultaneously, e.g. one or the other mirror folds independently of the other. <ul style="list-style-type: none"> <li>• Power folding mirrors are sporadically inoperative. <ul style="list-style-type: none"> <li>• Mirror glass vibrates while driving.</li> </ul> </li> </ul> </li> </ul>		



**Production Solution:** None.

**46 Noise caused by stone between rear brake disc and splash shield  
(2029875/2)**

Model(s)	Year	Vehicle Specific Equipment
A8	2011-2012	NA

**Condition:** The customer may report hearing a loud screeching or grinding noise from the rear of vehicle when driving at low speeds. Upon inspection at the dealer, a very small stone or pebble is found stuck between the rear brake disc and splash plate. After removing the small stone, the noise is no longer present.

**Production Solution:** A splash plate optimized for this concern has been implemented in production vehicles.

## Pending Service Solutions

No new Pending Service Solutions in ElsaWeb.

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## Campaigns

No new campaigns this week.

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## Updates

20U4 - Fuel Filter (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
R8	2011-2012	None	None	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: R8 vehicles with 5.2 liter FSI engines that were manufactured within a specific period may have been fitted with a fuel filter that does not allow the required flow rate under all conditions. This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none"><li>• Procedure is valid only for vehicles that show the 20U4 code in the ElsaWeb Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none"><li>• Vehicle must be within the New Vehicle Limited Warranty.</li><li>• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.</li><li>• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.</li></ul></li></ul>					

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## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

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