

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

Audi Truth in Engineering 

Audi ElsaWeb Newsletter

Edition 34: May 6, 2013

Content

- [ElsaPro Introduction](#)
- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



ElsaPro Introduction

We all know ElsaWeb. But did you know that the next generation of Elsa is being rolled out this year? Introducing ElsaPro – system improvements designed around the service core process you use every day.

The first thing you will see when you open ElsaPro is a clean, new look. But the features you know and use are still there – along with some new ones that are great time savers. ElsaPro features the following benefits:

- Service core process improvements
- Integration with other service-related systems (i.e., DMS, ETKA)

- Enhanced search to help you find what you want faster
- Decrease the chance of errors and avoid missed service opportunities

Over the next several weeks, we will be describing how each system improvement will help you at the dealership as well as comparing the capabilities ElsaPro has with the prior version of Elsa. Some topics we will be covering are:

- DMS Integration Benefits
- Audi Service Key Integration
- New Search Function and ETKA Integration

ElsaPro is currently in the testing and piloting phase. The first pilot began mid-April at Thelen VW/Audi in Bay City, Michigan. ElsaPro will be rolled out in stages from the East Coast to the West Coast and will be completed by the end of 2013.

Feedback Corner

This week's feedback is from Travis regarding a 2013 Audi A4 Repair Manual. He states:

"While removing the steering column, picture A48-10183 shows removing the four bolts but does not mention removing the bracket that is in the way. Please add this to the repair manual."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Travis sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
16	23	9

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential

issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

[Back to top](#)

Technical Bulletins

24 ECM adaptation for 2014 R8 V10 and V10 Plus with S-Tronic only (2033647/2)		
Model(s)	Year	Vehicle Specific Equipment
R8	2014	V10 and V10 Plus with S-Tronic
<p>Condition: Engine control module (ECM) adaptation has not yet been performed.</p> <p>Production Solution: Not applicable.</p>		

37 Transmission warning message in cluster (P074100 stored in TCM) (2028985/10)		
Model(s)	Year	Vehicle Specific Equipment
A8, A8L w/ 4.2L	2011–2012	All with OBK transmission
A4, A5, A5 Cab, Q5	2011–2013	All with OBK transmission
A6, A7	2012–2013	All with OBK transmission
Allroad, A8, A8L, S8	2013	All with OBK transmission
<p>Condition:</p> <ul style="list-style-type: none"> • Customer may report transmission warning lamp illuminated in instrument cluster. • After ignition cycle, the warning message is no longer present. • DTC P074100 (Torque Converter Clutch Circuit Performance) or “Stuck Off” is stored in transmission control module (TCM). <p>Production Solution: New software in the TCM addresses the condition.</p>		

70 Noises from the instrument panel area (2033711/1)

Model(s)	Year	Vehicle Specific Equipment
A4, Allroad	2013	Not Applicable

Condition: Squeak or rattle noises from the instrument panel area.
Production Solution: An improved instrument panel trim is implemented in production.

37 Transmission warning message in cluster - DTC P060A00 (2029027/7)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, Q5 2.0T, A8, A8L, A8W12, S8	2011-2013	8 speed OBK Transmission
A6, A7	2013	8 speed OBK Transmission

Condition: Customer may report transmission warning light is illuminated. In some cases, the vehicle will not move after being started and placed into gear. After key cycle, the vehicle drives without restriction. One of several DTCs is stored in the transmission control module.

Production Solution:

- New software in the Transmission Control Module (TCM), J217 (02), addressed the condition.
- For the A8 4.0T and S8 models, there is new software in Engine Control Module (ECM), J623 (01) that should be used in combination with new software in the Transmission Control Module, J217 (02), which addresses the condition.

Pending Service Solutions

No new Pending Service Solutions in ElsaWeb.

[Back to top](#)

Campaigns

REVISED CAMPAIGN

The following Campaign has been revised to reflect a label pricing increase effective for repairs performed on or after May 1, 2013:

- 50A6 - Emission Control Information Label

50A6 - Emission Control Information Label					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A4	2009	3.2L	N/A	WAU_K_8K_9_000337	WAU_K_8K_9_179577
A4 Cabriolet	2009	3.2L	N/A	WAU_H_8H_9K000108	WAU_H_8H_9K011897
A6	2009	3.2L	N/A	WAU_H_4F_9N015725	WAU_H_4F_9N061942
A5	2009	3.2L	N/A	WAUDK_8T_9A000449	WAUDK_8T_9A058564
Audi has found that some 2009 model year vehicles with a 3.2L engine were inadvertently equipped with a vehicle emission control information label which contains incorrect information. This label, which can be found under the hood, is required by federal or Canadian emissions regulations.					

[Back to top](#)

Updates

NEW Update 39E1 UPDATE – All-Wheel Drive Control Module Software Update (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
TT RS	2012–2013	See Campaign/Action screen in ElsaWeb	None	N/A	N/A
This Update has been proactively released to prevent the following condition from occurring in the vehicle: Enhance the power distribution when accelerating from stop. This Update is in effect until removed. Vehicle must meet all of the following criteria: <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 39E1 code in the ElsaWeb Campaign/Action Information screen on the day of repair.					

- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

[Back to top](#)

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

[Back to top](#)

© 2013 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.