A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>ElsaWeb Newsletter</u> section in the Technician References menu.



Audi ElsaWeb Newsletter

Edition 26: March 4, 2013

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Submit Your Article Suggestions

If you have any suggestions for topics that you would like to see covered, please email your ideas to aoa.workshopinformation@audi.com.

Elsa News and Updates

ElsaWeb users will soon see a new pop-up messaging feature when first logging in to ElsaWeb called "Elsa News and Updates." The feature's purpose is to display important communications, such as system outages, as well as provide links to different topics and archived messages. This feature also may be used for asking a survey question to help the Service Information Team gain valuable feedback.

The messaging feature will be fully controllable. You can jump to topics, view archived messages, and close the feature at any time. Additionally, the feature, will timeout after several minutes of inactivity or will close after a set number of minutes. If the feature closes before you have the chance to read its contents, you can view the information on ServiceNet.

The new Elsa News and Updates messaging feature is another way that the Service Information Team is helping you keep informed of all things having to do with ElsaWeb.

Feedback Corner

This week's feedback is from Thomas regarding a 2007 A3 Repair Manual. He stated:

"The bulbs in the tail gate are also brake lights, listed as fog lights in Repair Manual and in GFF."

This feedback was reviewed by the Service Information Team and was fixed. We really appreciate you sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
5	17	4

^{*}Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles, or to report

potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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A8, A8L

Technical Bulletins

2012

37 Hesitation concerns under certain driving conditions (2033046/1) Model(s) Year Vehicle Specific Equipment

Condition: Customer feels hesitation during driving.

Production Solution: Further transmission control module, J217 (02), software calibration addressed the condition.

OBK 8 Speed transmission

44 Steering wheel shimmy, vibration and/or oscillation (2022563/6)

Model(s)	Year	Vehicle Specific Equipment
All	2008-2014	All

Condition: Customer feels vibration from 55 – 80 mph (88 – 128 km/h) in the seat, vehicle floor, footwell, pedals, or steering wheel. This condition does not result in any handling concerns or loss of vehicle control.

Complaints may occur in one or both of the following circumstances:

- When driving at highway speeds from 55 80 mph (88 128 km/h).
- When applying low brake pedal pressure with minor slow down.

Production Solution: Not applicable.

37 Shift quality concerns: harsh 2-3 shift (2033065/1)				
Model(s)	Year	Vehicle Specific Equipment		
S5	2009	4.2 L engine and 6 speed 0B6 transmission		

Condition: Shift quality concerns: harsh 2-3 shift. **Production Solution:** Not applicable.

48 PSS Power steering feels notchy (2033044/1)			
Model(s)	Year	Vehicle Specific Equipment	
A4, S4, A5, S5, A5 Cab, S5 Cab	2013	Not Applicable	
A6, S6, A7, S7	2012-2013	Not Applicable	

Condition:

- The customer states they have a comfort concern about the steering system. The steering works correctly but intermittently feels notchy.
 - There is no loss of steering functionality.
- The concern may be more apparent in colder weather, and may improve with warmth or an ignition key cycle.
 - No DTC is stored and no warning appears in the cluster.

Production Solution: Open.

57 Advanced key functions are inoperative (2021363/5)			
Model(s)	Year	Vehicle Specific Equipment	
A5	2008-2011	Audi Advanced Key	
A4, Q5	2009–2011	Audi Advanced Key	
A5 Cabriolet	2010-2011	Audi Advanced Key	
A8	2011	Audi Advanced Key	

Condition:

- Vehicle doors cannot be locked or unlocked using Advanced key.
 - Vehicle cannot be started using the Start-Stop button.
- In Access/Start Authorization Control Module J518 (address word 05), DTC 03283 (Driver's side Access/Start Authorization Antenna Short Circuit to Ground), DTC 03284 (Right Access/Start Authorization Antenna Short Circuit to Ground) or DTC 00183 (Interior Access/Start Authorization Antenna 1 -R138-) are stored.

Production Solution: Optimized Access/Start Authorization Control Module.

91 Poor call quality, voice activated commands not recognized (2033032/1)

Model(s)	Year	Vehicle Specific Equipment
A8	2011–2013	Not applicable

Condition: Call quality using the hands-free function is poor. Additionally, voice-activated functions may be restricted. The call recipient may claim:

- The driver sounds muffled.
- The voice of the driver is quiet.
- The driver's voice is accompanied by background interference.
 - Voice activated commands are not recognized.

Production Solution: New software for the air conditioning/heating control unit is implemented. This update will suspend airflow from the center vents while the voice control system is in use, but it will not adjust the airflow from these vents during a phone call in which the hands-free function is in use.

01 MIL on (P1545, P0121, P0123, P0221 or P0222 stored in ECM) (2018260/6)

Model(s)	Year	Vehicle Specific Equipment
A6	2005–2008	3.2 FSI
A4	2005–2008	2.0 and 3.2 FSI
A4 Cabrio	2007-2008	2.0T
TT	2008	2.0
А3	2006–2009	2.0
Q7	2007-2009	3.6

Condition:

- Condition: MIL on.
- A number of incident memory entries with regard to the throttle valve are stored in the ECM. In most cases, the entries are sporadic. The most frequent incident memory entries are:
 - P1545 (throttle control malfunction)
 - P0121 (throttle potentiometer G69 implausible signal)

- P0123 (throttle potentiometer G69 signal too big)
- P0221 (angle transmitter 2 for throttle actuator G188 implausible signal)
- P0222 (angle transmitter 2 for throttle actuator G188 signal too small)

Production Solution: Not applicable.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Repair Manuals			
Elsa Name	Model	Book Updated	Reason
4H	A8 2011>	Body Interior	Factory Update
4H	A8 2011>	Heating, Ventilation and Air Conditioning	Factory Update
8K	A4, A4 Avant 2009> S4 2010> Allroad 2013>	Maintenance Procedures	Feedback #803911
4H	A8 2011>	Body Exterior	Feedback #803975
8T	A5, S5 Coupe 2008>	Maintenance Procedures	Feedback #811688
	A5/S5 Cabriolet		

8F 8KH 8R 8T	2010> Allroad 2013> Q5 2009> A5, S5 Coupe 2008>	Generic Scan Tool	Local Update
8K2	A4 2009> S4 2010>	Generic Scan Tool	Local Update
8F	A5/S5 Cabriolet 2010>	Fuel Injection and Ignition	Feedback #766910
8K	A4, A4 Avant 2009>	Fuel Injection and Ignition	Feedback #766910
8T	A5, S5 Coupe 2008>	Fuel Injection and Ignition	Feedback #766910
4G	A6 Sedan, A7 Sportback 2012>	Generic Scan Tool	Local New
4H 8R	A8 2011> Q5 2009>	Generic Scan Tool	Local New

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Wiring Diagrams

No new wiring diagrams in ElsaWeb.

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Suggestions:

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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