

A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the [ElsaWeb Newsletter](#) section in the Technician References menu.

Audi
Truth in Engineering 

Audi ElsaWeb Newsletter

Edition 44: July 15, 2013

Content

- [Feedback Corner](#)
- [Technical Bulletins](#)
- [Pending Service Solutions](#)
- [Campaigns](#)
- [Updates](#)
- [Suggestions](#)



Feedback Corner

This week's feedback is from Eleazar regarding the 2007 A4 Repair Manual. He states:

"There are contradicting torque specifications for ribbed crank pulley (vibration dampner). The torque specification for the ribbed crank pulley to crank is in the description and operation is 20nm plus 90 degrees. The torque specification for the ribbed crank pulley to crank in removal and installation menu is 10nm plus 90 degrees."

This feedback was reviewed by the Service Information team and changes were made to Elsa to resolve this issue. We really appreciate Eleazar sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
16	23	4

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

[Back to top](#)

Technical Bulletins

01 MIL on (P0300 and/or P0301- P0308, P1923)(2030478/2)		
Model(s)	Year	Vehicle Specific Equipment
R8	2011–2012	4.2 FSI
<p>Condition: MIL on. One or more DTCs for random cylinder misfires is stored in the engine control module.</p> <p>Production Solution: New software in the engine control modules (ECM), J623 and J624, addressed the condition.</p>		

91 Generation 3 CAN radio: CD drive malfunction (2021780/4)		
Model(s)	Year	Vehicle Specific Equipment
A4, S4	2009–2015	Gen III CAN radio (non-Navigation)
A5, S5	2008–2015	Gen III CAN radio (non-Navigation)
A5/S5 Cabriolet	2010–2015	Gen III CAN radio (non-Navigation)
Q5	2009–2015	Gen III CAN radio (non-Navigation)

Condition:

- A sequence of error messages is seen on the radio display screen after a CD was loaded into or removed from the internal CD drive.
- After the ignition is cycled or a radio reset performed, the CD drive is fully operational.
- DTC 00468 (CD-ROM Drive -R92- Faulty) is stored in the radio. The DTC will be sporadic if the ignition has been cycled or a radio reset performed and will automatically be cleared after 40 ignition cycles without a reoccurrence.
- Only vehicles with the CAN-based generation 3 radio (Concert (PR 8UQ) or Symphony (PR 8YN)) are affected.

Production Solution: Not applicable.

61 Convertible top inoperative (2029956/2)

Model(s)	Year	Vehicle Specific Equipment
A4 Cabriolet	2003–2009	Not Applicable

Condition: Convertible top is inoperative. The following conditions are present:

- All switches and sensors check OK.
- Convertible top movement ceases.
 - Convertible top operation has not ceased due to overheat protection.
- All operating conditions have been met per MVBs 002, 003, and 004 (e.g. windows are initialized, battery voltage is OK, trunk lid is fully closed and latched, etc.).
 - Convertible Top Operation Switch E137 is actuated.
- The hydraulic pump drive motor may or may not continue to run.

Production Solution: Improved hydraulic pump drive motor.

91 BOSE Sound system does not have enough bass (2034360/1)		
Model(s)	Year	Vehicle Specific Equipment
A6	2011-2013	BOSE sound system
<p>Condition: Customer states that the BOSE sound system does not have enough bass.</p> <p>Production Solution: Not applicable.</p>		

94 Moisture accumulation in headlamps (2028277/7)		
Model(s)	Year	Vehicle Specific Equipment
Q7	2010-2014	Not applicable.
<p>Condition: There is considerable moisture present in the headlamp. The moisture disappears only after extended drives (greater than 10 minutes). There is no external damage to the headlamp which could introduce moisture.</p> <p>Production Solution:</p> <ul style="list-style-type: none"> • Optimized headlamp ventilation hose placed into production for all xenon headlamps. <ul style="list-style-type: none"> • Charge air ducts placed behind intercoolers. 		

Pending Service Solutions

No new pending service solutions this week.

[Back to top](#)

Campaigns

No new campaigns this week.

[Back to top](#)

Updates

68E3 – Comfort System Central Control Module Software Update (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A6	2012–2013	All	All	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
A8	2011–2014	All	All	See Campaign/Action screen in ElsaWeb	See Campaign/Action screen in ElsaWeb
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: On Audi A6 and A8 vehicles equipped with an electric sun blind for the rear window (3Y2, 3Y5, 3Y8), the blind may stop functioning if it is fully extended several times in quick succession.</p> <p>This Update is in effect until removed. Vehicle must meet all of the following criteria:</p> <ul style="list-style-type: none">• Procedure is valid only for vehicles that show the 68E3 code in the ElsaWeb Campaign/Action Information screen on the day of repair.<ul style="list-style-type: none">• Vehicle must be within the New Vehicle Limited Warranty.• Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.• Procedure must be performed on applicable vehicles in dealer inventory prior to sale.					

[Back to top](#)

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

[Back to top](#)

© 2013 Audi of America, Inc. All rights reserved. Information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.