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Audi ElsaWeb Newsletter

Edition 42: July 1, 2013

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Feedback Corner

This week's feedback is from Ryan regarding the Q5 Body Exterior Repair Manual. He states:

"In the step 'Remove retaining spring -2- with small screwdriver -1- and disengage gas-filled strut-3-, that can finally be removed from ball stud.' the phrase '...that can finally be removed from ball stud' is unclear. I believe it should read '...from ball stud."

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Ryan sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
20	15	5

^{*}Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

43 Replaced adaptive damping suspension control module cannot be coded (2034162/1)

Model(s)	Year	Vehicle Specific Equipment
S4, S4 Cab	2009–2014	1BL – Adaptive Damping Suspension
S5	2008-2014	1BL – Adaptive Damping Suspension
RS5, RS5 Cab	2013-2014	1BL – Adaptive Damping Suspension

Condition: The adaptive damping suspension control module, J250, cannot be coded via SVM spec/actual after it has been replaced.

Production Solution: Not applicable.

19 Coolant leak at connection of water pump and hose leading to the heater core (2033491/2)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5, A6	2009–2013	2.0 TFSI

Condition: Customer may report coolant leaking from the engine area.

Production Solution: Not applicable.

37 Transmission warning message in cluster; gearbox in limp mode (DTC P17E100) (2034163/1)

Model(s)	Year	Vehicle Specific Equipment
A4, S4	2010-2011	S-Tronic Transmission
A5, S5	2010-2012	S-Tronic Transmission

Condition:

- Customer may report that the transmission does not work correctly.
- Shortly after a cold start, the following message appears in the instrument cluster display: "Gearbox Malfunction! Journey can be continued". The gearbox is in limp mode until the key is cycled.
- The issue is very sporadic and cannot be reproduced with a test drive.
- DTC P17E1 with DFCC 9473 is stored in the transmission control module.

Production Solution: Not applicable.

35 OB5 7 Speed S-Tronic, leaks from transmission (2028085/4)

Model(s)	Year	Vehicle Specific Equipment
S4, S5 Cab	2010-2013	0B5 S-Tronic transmission
S5 Coupe, RS5, S6, S7	2013	0B5 S-Tronic transmission

Condition: Customer may report that there is oil leaking under the vehicle.

Production Solution: Not applicable.

01 MIL on (DTC P2006(00) or P2007(00) stored in ECM) (2033919/5)

Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q7, Q5	2013	3.0 FSI Engine

Condition: MIL on. One or both of two DTCs is stored in the engine control module. There may be slight power reduction at high RPMs.

Production Solution: Updated vacuum actuator.

91 MMI 3G/3G+ Navigation Joystick Fallen Off or Loose (2024683/2)

Model(s)	Year	Vehicle Specific Equipment
A4, S4,A5, S5, RS5, RS5 Cab, Q7	2010- 2015	MMI 3G/3G+ with Navigation (without touch)
A6, S6	2010- 2011	MMI 3G/3G+ with Navigation (without touch)
Q5, SQ5	2009- 2015	MMI 3G/3G+ with Navigation (without touch)

Condition: The MMI control knob joystick is loose or has fallen off. Only vehicles with navigation and without MMI touch are affected (PR # 7T6).

Production Solution: Not applicable.

19 Identifying and Mixing Factory Fill Engine Coolants (2025303/3)

Model(s)	Year	Vehicle Specific Equipment
All	1994-2014	Not applicable

Condition: Discontinuation and mixing of Audi-approved engine coolants.

Production Solution: No production change required.

96 Garage door opener intermittently loses programming (2029384/2)

(2029364/2)			
Model(s)	Year	Vehicle Specific Equipment	
Q7, A4, Q5	2009–2013	Not applicable	
A6	2009-2011	Not applicable	

A6, A7, A8	2011–2013	Not applicable
TT, R8	2007–2013	Not applicable
A5, A5 Cab	2009–2013	Not applicable

Condition:

- The customer is able to program one or more of the Homelink buttons using their garage door remote, but after a few days or weeks, one or more of the programmed Homelink buttons no longer functions.
- The LED on the Homelink button that is no longer functioning now flashes slowly, indicating that no programming is stored.
 - The customer's transmitter operates at 295Mhz.
 - No DTCs are stored in any control units.
- At the workshop, the Homelink system can be programmed to the workshop garage door successfully. No trouble is found.

Production Solution: Optimized design and introduced into series production.

01 MIL on, DTC P112800 and/or P113000 or P008700 or P244000 and/or P244200 in ECM (2029340/6)

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012	3.0 FSI Engine

Condition: MIL on. One or more of several DTCs is stored in the engine control module.

Production Solution: New software in the ECM addressed the condition.

	01 MIL on (DTC P0300, P130A, and/o	or P0301 through P0304)
(2033561/2)		

Model(s)	Year	Vehicle Specific Equipment

A3, TT	2010-2011	CBFA and CCTA Engine code
A4, A4 Avant, A5, A5 Cab	2010-2011	CAEB Engine code
Q5	2011	CAEB Engine code

Condition: One or more of several faults is stored in the engine control module (ECM). Engine shakes.

Production Solution: Not applicable.

01 MIL on, gasoline quality (DTC P0300 or P030x, lean condition DTCs) (2014753/8)

Model(s)	Year	Vehicle Specific Equipment
All	2000-2012	Gasoline engines only

Condition: The use of contaminated gasoline or gasoline with a low content of deposit control additives may result in one or more of the following conditions:

- Excessive accumulation of deposits on intake valves, intake manifold, fuel injectors and combustion chambers
 - Engine runs rough after cold start
 - Excessive engine cranking time
 - Hesitations while driving
 - Rough engine idle
 - Reduced engine performance
 - Poor fuel economy

Conditions may be severe enough to illuminate the MIL in conjunction with storage of DTCs for misfire (example: P0300, P030x) and / or lean fuel system (example: P0171, P0174, P1128, P1130, P1136, P1138) in the engine control module (ECM).

Production Solution: Not applicable.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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