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Audi  
Truth in Engineering 

# Audi ElsaWeb Newsletter

Edition 34: April 29, 2013

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## Submit Your Article Suggestions

We appreciate the article suggestions that have we have received and will be including many of the topics in upcoming newsletters.

Please continue to submit suggestions for topics that you would like to see covered. Email your ideas to [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com).

## Feedback Corner

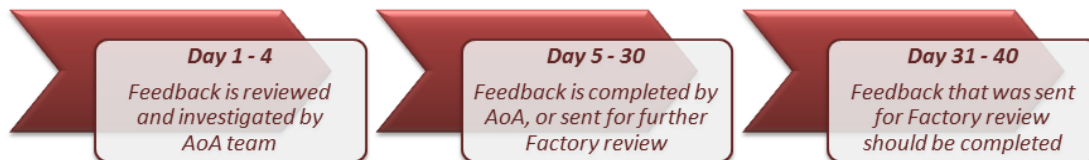
We hope that you found the information we presented last week regarding the feedback process informative. For those who may not have reviewed it last week, we just wanted to touch on it again this week to emphasize the importance and value of receiving your feedback, as well as how the process works. The chart below provides the basic guideline process that we aim to follow when each feedback is received.

The time in which it takes for feedbacks to be verified and resolved can vary based on the following factors:

- The age of vehicle
- Access to certain vehicles
- Factory involvement in resolution
- Complexity of the feedback comment/concern

Due to these circumstances, it is not always possible to guarantee how long any one feedback may take to complete. But it is always our goal to resolve each feedback as quickly as possible.

So please continue to provide your feedback. It is a valuable part of our internal processes and is truly appreciated.



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**This week's feedback is from Kent regarding a 2013 Q5 Wiring Diagram. He states:**

"In the picture on page no. 856/89 of evap. canister overview, #13 is listed as V144, leak detection pump. However, on 2013 Q5 it is actually J909 - fuel tank pressure sensor (G400)/Leak detection control module J909. When looking up J909, it takes you to page 856/43 of the same document under 2.0L Q5, and

shows J909 on front of fuel tank, which is incorrect, at least on 3.0L Q5.”

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Kent sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
19	5	9

\*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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## Technical Bulletins

96 False warning by Audi Side Assist (2028809/6)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012–2013	Audi Side Assist
<b>Condition:</b> Customer complains that Audi Side Assist is providing false warnings (no vehicle is present). Concern may or may not be duplicated. No DTCs are present in the Audi Side Assist system. <b>Production Solution:</b> Revised software.		

19 Coolant leak at connection of water pump and hose leading to the heater core (2033491/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5, A6	2009–2013	2.0 TFSI
<b>Condition:</b> Customer may report coolant leaking from the engine area. <b>Production Solution:</b> Not applicable.		

**01 MIL on (P0300 and/or P0301 - P0304 for misfire stored in ECM)  
(2033630/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012-2015	CAEB
A3, A4, A5, A5 Cab, Q5, TT	2008-2015	CCTA, CBFA, CDMA, CAEB, CETA, CPMA

**Condition:**

- MIL on
- Rough idle
- One or more of several DTCs are stored in the Engine Control Module (ECM)

**Production Solution:** Improved ignition coil since 2008 model year.

**24 ECM adaptation for 2014 R8 V10 and V10 Plus with S-Tronic only  
(2033647/1)**

Model(s)	Year	Vehicle Specific Equipment
R8	2014	V10 and V10 Plus with S-Tronic

**Condition:** Engine control module (ECM) adaptation has not yet been performed.

**Production Solution:** Not applicable.

**48 Easy Entry function of the power adjustable steering column  
intermittently does not work (2015819/6)**

Model(s)	Year	Vehicle Specific Equipment
A8	2003-2010	Electrically adjustable steering column
A6	2005-2011	Electrically adjustable steering column
Q7	2007-2014	Electrically adjustable steering column

**Condition:** The customer may report that the Easy Entry function of the power adjustable steering column intermittently does not work.

**Production Solution:** Not applicable.

**28 Key does not stay or engage in ignition lock (2017555/8)**

Model(s)	Year	Vehicle Specific Equipment
A5, S5	2008-2014	N/A
A4, Q5	2009-2014	N/A
A5/S5 Cabriolet	2010-2014	N/A
A8	2011	With ignition switch (E415)

**Condition:**

- The master key with remote control does not engage or stay in the ignition lock
- On vehicles without Advanced Key, the remote keys are inoperable
  - **On vehicles with Advanced Key:**
    - Keyless unlocking/locking using the door handle and keyless opening of the trunk lid using the trunk handle are inoperable
      - The vehicle cannot be started with the Start/Stop button
        - The remote keys are inoperable
    - **These conditions may be present:**
  - The message "ignition lock faulty" may appear in the instrument cluster driver information display
  - DTC 00166 (Access/Start Authorization Switch -E415- Incorrect Signal) may be stored in Comfort System Central Control Module J393 (address word 46)

**Production Solution:** Not applicable.

**94 Bugs or debris found in rear lid taillight housing (2027755/2)**

Model(s)	Year	Vehicle Specific Equipment
Q7	2010-2012	Not applicable

**Condition:** Customer may report: Bugs are trapped inside the rear taillight housing.

Workshop findings:

Bugs can be seen inside the housing, and there are no external markings indicating the taillight has been hit or has been previously damaged due to outside influence.

**Production Solution:** The seal for the taillight housing is optimized.

85 Fresh air blower is inoperative (2033596/1)		
Model(s)	Year	Vehicle Specific Equipment
A5	2008-2012	Not applicable
A4, Q5	2009-2012	Not applicable
A5 Cab	2010-2012	Not applicable
<p><b>Condition:</b> The fresh air blower is inoperative. One or more of several DTCs may be stored in the heating and air conditioning electronics control module.</p> <p><b>Production Solution:</b></p> <ul style="list-style-type: none"> <li>Improved fresh air blower control module, J126</li> <li>Improved brush assembly has been implemented in production</li> </ul>		

## Pending Service Solutions

No new Pending Service Solutions in ElsaWeb.

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## Campaigns

No new campaigns in ElsaWeb.

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## Updates

19i9 UPDATE - Coolant Expansion Tank (NVLW)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A8, S8	2013	None	None	009820	015495
<p>This Update has been proactively released to prevent the following condition from occurring in the vehicle: It is possible that leakage may occur at the weld seam on coolant expansion tanks manufactured within a specific period on Audi A8 vehicles.</p> <p>The Update is in effect until removed.</p> <p>Vehicle must meet all of the following criteria:</p>					

- Procedure is valid only for vehicles that show the 19i9 code in the ElsaWeb Campaign/Action Information screen on the day of repair.
  - Vehicles must be within the New Vehicle Limited Warranty.
  - Procedure must be performed within the allotted timeframe stated in this Technical Service Bulletin.
  - Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

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## Suggestions

Please send comments or suggestions to: [aoa.workshopinformation@audi.com](mailto:aoa.workshopinformation@audi.com)

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