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Audi
Truth in Engineering 

Audi ElsaWeb Newsletter

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Submit Your Article Suggestions

We appreciate the article suggestions that we have received and will be including many of the topics in upcoming newsletters.

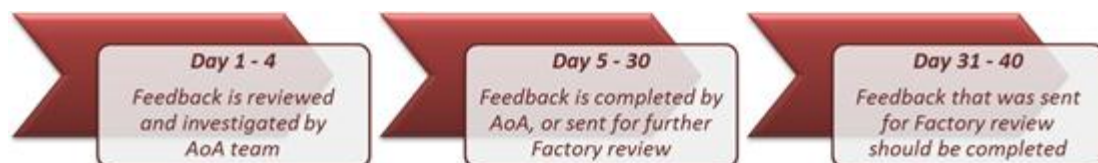
Please continue to submit suggestions for topics that you would like to see covered. Email your ideas to aoa.workshopinformation@audi.com.

Feedback Corner

Feedback is one of the most valuable tools that we the Service Information team, and you the dealer, have at our disposal. All feedback is treated as valuable and important to the quality of the information that you are provided.

Some feedback submissions can be handled within a few days; other submissions take much more research, review, and in many cases, revision to materials. Many times for us or the Factory to evaluate and adjust information, we must physically verify the concern on a vehicle. This becomes increasingly difficult the older a vehicle is, since it is not always quick, or even feasible, to locate a vehicle that is several years old. For these reasons, we cannot always guarantee how long any one feedback may take to complete.

The following chart illustrates our general goal for feedback review and completion time. Not every feedback will meet these specific days exactly, but it is always our goal to resolve feedback as quickly as possible. We hope that sharing this overall concept helps you to understand our internal process and gives you some insight into the feedback procedures. As always, your feedback is appreciated.



This week's feedback is from Pawel regarding a 2002 A6 Wiring Diagram. He states:

"The hyperlink inside the engine wiring diagram J569 takes you to the engine component locations. There, it shows that relay J569 for brake booster is located on the 3-fold relay panel inside the E-box chamber. But when you go to E-box relay panel diagram, it doesn't appear there. It appears in the relay panel behind instrument panel on central carrier diagram. The relay position diagrams aren't

wrong, the hyperlink inside the engine wiring diagram is, as well as the engine component location diagram.”

This feedback was reviewed by the Service Information team and was resolved. We really appreciate Pawel sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
6	13	1

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800)-678-2389.

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Technical Bulletins

66 Wind noise from exterior rear view mirror housing at turn signal seam (2033517/1)		
Model(s)	Year	Vehicle Specific Equipment
Q5	2009-2014	Not applicable
Condition: Wind noise is heard by the customer at highway speeds.		
Production Solution: None		

37 Hesitation concerns, harsh downshifts when braking or harsh 1-2 upshifts (2032812/2)		
Model(s)	Year	Vehicle Specific Equipment
A4, A4 Avant, A5, A5 Cabriolet, Q5	2011-2012	All with 2.0L and 8 Speed tiptronic
Condition: Hesitation concerns, harsh downshifts when braking, or harsh 1-2 upshifts.		
Production Solution: New software in the TCM and ECM addresses the condition.		

46 S4/S5 brake noise - Repair Authorization (2028420/2)

Model(s)	Year	Vehicle Specific Equipment
S4, S5, S5 Cabriolet	2013	Produced after Sep 2, 2012 (CW36/2012)

Condition: The customer may complain of hearing a high-pitched squeal or squeak from the brake system when brakes are used with light to moderate effort. The concern may occur more frequently with colder weather.

Production Solution: Not applicable.

66 Wind noise from exterior rear view mirror base or at lane change assist lamp (2029586/3)

Model(s)	Year	Vehicle Specific Equipment
Q5, Q7	2010-2012	Not applicable

Condition: The customer may report hearing wind noise while driving at highway speeds. The noise may occur on either side of the vehicle.

Production Solution: Improved parts have been implemented into production.

43 Self-leveling compressor inoperative (2018765/8)

Model(s)	Year	Vehicle Specific Equipment
A6 (C6)	2006-2008	Air Suspension
A8 (D3)	2004-2010	Air Suspension
Q7	2007-2012	Air Suspension
S6 (C7), S7 (C7)	2013	Air Suspension
A8 (D4)	2011-2013	Air Suspension

Condition:

- The self-leveling system can no longer be adjusted with the MMI.
- The compressor for the self-leveling system continues to run after the engine has been switched off and the vehicle has been locked.
- One of a number of DTCs may be stored in the level control system

module, J197 (address word 34).

Production Solution: Not applicable.

**01 MIL on, no leak in EVAP system (DTC P045600 in ECM)
(2027732/10)**

Model(s)	Year	Vehicle Specific Equipment
A8 (D4)	2010-2011	4.2L engine
A6, A7	2012	3.0 engine

Condition:

- MIL on.
- DTC P0456 (very small EVAP leak) stored in engine control module (ECM), J623 (01).
- No leaks found in the EVAP system.

Production Solution: New software in the ECM addressed the condition.

43 Self-leveling does not work: DTC 02645 stored (2033587/1)

Model(s)	Year	Vehicle Specific Equipment
Q7	2007-2014	Self-leveling Suspension

Condition:

- Self-leveling suspension cannot be adjusted during extremely cold weather.
- The self-leveling suspension warning light is illuminated in the instrument cluster.
- The self-leveling suspension operates normally again after the vehicle has been parked for a while in a garage or in the sun.
- DTC 20645 003 (valves for self-leveling control, mechanical fault) is present in the level control system module, J197 (address word 34).

Production Solution: None.

Pending Service Solutions

No new Pending Service Solutions in ElsaWeb.

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Campaigns

No new campaigns in ElsaWeb.

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Updates

No new updates in ElsaWeb.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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