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Audi
Truth in Engineering 

Audi Elsa Newsletter

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ElsaPro Reminder: Webinars and Job Aids

We wanted to remind everyone of the Job Aids available for ElsaPro stored in ServiceNet. You can find the “ElsaPro Job Aids” under the *Technician References* section. The current aids available are:

- User interface mapping
- ETKA integration instructions
- Webinar registration instruction

The ElsaPro webinars are available every week, Tuesday and Thursday at 3 PM Eastern Standard Time, until the end of the year. Tuesday webinars cover new features of ElsaPro and Thursdays concentrate on DMS integration.

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Feedback Corner

This week's feedback is from James regarding the 2008 A4 Repair Manual. He states:

“The repair procedure in this section of the manual is incorrect. The repair procedure depicted is for a different size engine and different part than the specified vehicle is actually equipped with.”

This feedback was reviewed by the Service Information team and was corrected. We really appreciate James sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
13	14	5

*Please note that this feedback feature is not the place to obtain technical assistance for Audi vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create an Audi Technical Assistance ticket and contact the Audi Technical Assistance at (800) 678-2389.

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Technical Bulletins

96 Lane Change Assistant "Sensors Blocked" warning in DIS (DTC C1114F3 and C1115F5) (2035047/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Allroad, Q5	2013-2014	Audi Side Assist
<p>Condition: Audi Lane Change Assistant deactivates or is sporadically inoperative when the vehicle is driven in slow-moving stop-and-go traffic, especially on roads with multiple lanes.</p> <p>Production Solution: Optimized software.</p>		

37 Hesitation concerns, harsh downshifts when braking or harsh 1-2 upshifts (2032812/4)		
Model(s)	Year	Vehicle Specific Equipment
A4, A4 Avant, A5, A5 Cab, Q5	2011-2012	All with 2.0L and 8-speed Tiptronic
<p>Condition: Hesitation concerns, harsh downshifts when braking, or harsh 1-2 upshifts.</p> <p>Production Solution: New software in the TCM and ECM addresses the condition.</p>		

46 Rattling noises from front axle on uneven roads (brake disc) (2035113/1)		
Model(s)	Year	Vehicle Specific Equipment
A8	2011-2013	Not Applicable
<p>Condition: Customer may report rattling noises from front axle on uneven roads.</p> <p>Production Solution: Not applicable.</p>		

87 Air conditioning inoperative (2020124/11)		
Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009-2013	Not Applicable
A5	2008-2013	Not Applicable
S5, RS5, RS5 Cab	2013	Not Applicable

A5 Cab	2010-2013	Not Applicable
A6	2005-2013	Not Applicable
A7	2012-2013	Not Applicable
A8	2004-2013	Not Applicable
<p>Condition: Air conditioning is inoperative. The HVAC blower functions normally. Battery discharged; however, when charged, there is no bus silence when vehicle ignition is off.</p> <p>Production Solution: An improved sensor G395 was introduced into series production and the wiring manufacturer's processes were optimized.</p>		

96 Alarm horn does not work or turns on without cause (2034322/2)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5	2012-2013	Not Applicable
A6, A7	2012-2014	Not Applicable
<p>Condition: The customer complains of one of the following issues:</p> <ul style="list-style-type: none"> The vehicle alarm activates for no reason and it cannot be turned off. <ul style="list-style-type: none"> The alarm horn does not work. <p>One of the following DTC/fault symptom combinations is found in the comfort system control module. The DTC can be static or sporadic:</p> <ul style="list-style-type: none"> DTC 01134 (Alarm Horn H12) with fault symptom 4 (No signal/communication) DTC 01134 (Alarm Horn H12) with fault symptom 8 (Implausible signal) <p>Production Solution: Vehicle production assembly process optimized.</p>		

48 Easy Entry function of the power adjustable steering column intermittently does not work (2015819/7)

Model(s)	Year	Vehicle Specific Equipment
A8	2003–2010	Electrically adjustable steering column
A6	2005–2011	Electrically adjustable steering column
Q7	2007–2015	Electrically adjustable steering column

Condition: The customer may report that the Easy Entry function of the power adjustable steering column intermittently does not work.
Production Solution: Not applicable.

00 Audi RS7 Repair Authorization (2035074/1)

Model(s)	Year	Vehicle Specific Equipment
RS7	2014	4.0T

Condition: If a model year 2014 Audi RS 7 (engine code CRDB) requires diagnosis or repair of the engine, transmission, air suspension, wheels and tires, and/or brake system, a Repair Authorization is required prior to repair.
Production Solution: Not applicable.

01 MIL on (DTC P2006(00) or P2007(00)) (2033919/10)

Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q7, Q5	2013	3.0 FSI Engine

Condition:

- MIL on.
- One or both of the following DTCs is stored in the engine control module:
 - DTC P2006(00) (Intake Manifold Runner Control Stuck Closed, Bank 1).
 - DTC P2007(00) (Intake Manifold Runner Control Stuck Closed, Bank 2).
- There may be slight power reduction at high RPMs.

Production Solution: Updated vacuum actuator.

48 Vertical steering column adjustment does not work (2033377/2)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2010-2012	Power Adjustable Steering Column
<p>Condition: Customer states the vertical adjustment of the steering column does not work or works intermittently. The concern may or may not be duplicated.</p> <p>Production Solution: Revised software.</p>		

01 MIL on (DTC P0301 - P0306 with P130A, only one cylinder affected) - Repair Authorization (2033768/2)		
Model(s)	Year	Vehicle Specific Equipment
A6	2011	3.0 FSI engine
A6, A7	2012-2013	3.0 FSI engine
Q7, S5 Cab, S4	2011-2013	3.0 FSI engine
Q5, S5	2013	3.0 FSI engine
<p>Condition: MIL on. A cylinder misfire fault (DTC P0301 - P0306) with DTC P130A is stored in the engine control module.</p> <p>Production Solution: No changes in production have been made, as no issues have been identified.</p>		

91 Sound system: speaker rattles, vibrations, or audio interference (2018187/7)		
Model(s)	Year	Vehicle Specific Equipment
All	2003-2014	Not Applicable
<p>Condition: Customer may report that cracking, grinding, rattling, humming, whining, or similar interference is coming from one or more speakers.</p> <p>Production Solution: Not applicable.</p>		

48 Electric steering column adjustment is inoperative (2017266/6)		
Model(s)	Year	Vehicle Specific Equipment
A8	2003-2010	Not Applicable
A6	2005-2012	Not Applicable
Q7	2007-2015	Not Applicable

Condition:

- Electric steering column adjustment is restricted or does not work at all.
- Incorrect operation of Easy Entry is not the cause. It is unlikely that external forces have led to the loss of the stored end positions of the adjustment movement.
 - The seat adjustments can be used to maintain the 10-inch minimum recommended distance from the steering wheel in case of airbag deployment.

Production Solution: Additional checks are executed in production.

35 Gearbox malfunction message in cluster (DTCs P17D800, P179D00, P174000, P174C, P174B, P174F, P179C, P174A, P174E) (2030477/5)

Model(s)	Year	Vehicle Specific Equipment
S4, S5	2010–2013	S-Tronic 7 speed transmission
RS5, S5, S7	2013	S-Tronic 7 speed transmission

Condition:

- The following message appears in the information display: “Gearbox malfunction: you can continue driving”.
- One or more of several fault entries are stored in the transmission control module.

Production Solution: Improved circuit board for mechatronics unit.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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