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Audi
Truth in Engineering 

Audi Elsa Newsletter

Edition 58: October 21, 2013

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Technician Advisory Board

Technicians are at the core of VWGoA's Fix it Right the First Time (FRFT) initiatives. The challenges that technicians face as the result of shortcomings in our Shared Service Processes are difficult and directly Impact FRFT efforts.

In an effort to overcome these challenges, we would encourage you to get to know the people of the Technician Advisory Board (TAB).

TAB is an Enhanced Service Communication and Feedback Strategy that allows all dealership technicians to identify shortcomings in the Shared Service Processes and provide direct, unfiltered feedback by means of a multi-dealer, multi-directional path between technicians and VWGoA. This feedback is used to gain insight and correct real world issues that affect technician efficiency and undermine FRFT.

More information concerning the TAB group and a contact list can be found in [AS-13-01 on ServiceNet](#).

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ODIS Software Versions

Offboard Diagnostic Information System Service (ODIS Service) Base and Brand Versions
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Note: You can check the version number under Info > Versions

Current Base Version 2.0.0 -1

Current Audi Brand Version 1952.3022

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Technical Bulletins

27 Low battery charge: excess current draw location(2029010/2)		
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Model(s)	Year	Vehicle Specific Equipment
All	2005-2015	Not Applicable

Condition: The customer may report a discharged battery when trying to start the vehicle. The condition results in a no start.

Production Solution: Not applicable.

46 Brake pulsation/thumping - Repair Authorization(2035506/1)		
Model(s)	Year	Vehicle Specific Equipment
A6, A7	2014	3.0T
<p>Condition: Any of the following conditions are found on a low-mileage MY14 A6 or A7:</p> <ul style="list-style-type: none"> • Customer or technician hears a thumping noise while braking. <ul style="list-style-type: none"> • Customer or technician feels pulsations while braking. • There is brake pad residue (also called “pad marks”) on the brake discs. <p>Production Solution: No changes to production have been made, as no issue has been identified.</p>		

63 Repairs on rear bumper(2035502/1)		
Model(s)	Year	Vehicle Specific Equipment
A6	2013	Custom shielding
<p>Condition:</p> <ul style="list-style-type: none"> • This bulletin is informational only for repairs made to the rear bumper. • Under the rear bumper cover, two shields are fitted below the Lane Change Assistance control units. • The shields are in place to prevent unwanted reflections from special aftermarket accessories fitted on this vehicle. These reflections can interfere with the function of the Lane Change Assistance system. <p>Production Solution: Not applicable.</p>		

01 MIL on (DTC P2006(00) or P2007(00))(2033919/11)

Model(s)	Year	Vehicle Specific Equipment
A6, A7, S4, S5, S5 Cab, Q7, Q5	2013	3.0 FSI Engine
Condition: <ul style="list-style-type: none">• MIL on.• One or both of the following DTCs is stored in the engine control module:<ul style="list-style-type: none">○ DTC P2006(00) (Intake Manifold Runner Control Stuck Closed, Bank 1).○ DTC P2007(00) (Intake Manifold Runner Control Stuck Closed, Bank 2).• There may be slight power reduction at high RPMs. Production Solution: Updated vacuum actuator.		

01 V6 message during service reset: Secondary air injection system - checking secondary air mass(2035454/1)

Model(s)	Year	Vehicle Specific Equipment
S4, S6	2009–2011	3.0 FSI AVS and 3.0 TFSI
A5	2010	3.0 FSI AVS and 3.0 TFSI
S5 Cab	2010–2013	3.0 FSI AVS and 3.0 TFSI
Q5	2009–2012	3.0 FSI AVS and 3.0 TFSI
Q7	2011–2012	3.0 FSI AVS and 3.0 TFSI
Condition: During reset of the service reminder, the following message appears on the ODIS tester: “Secondary air injection system - checking secondary air mass”. MIL is not illuminated. Production Solution: Not applicable.		

01 MIL on (DTC P01C900 and P008800 - fuel rail pressure too high); noises from engine compartment(2035235/1)		
Model(s)	Year	Vehicle Specific Equipment
S6, S7, A8, S8	2013-2014	4.0 TFSI Engine
<p align="center">Condition:</p> <ul style="list-style-type: none"> The customer reports that the engine warning light illuminates sporadically. The engine may have reduced performance without significant loss of power or stalling. Noise is heard coming from the engine compartment, specifically from the High Pressure Fuel Pumps 2. The following DTCs are stored in the engine control module (ECM): <ul style="list-style-type: none"> DTC P008800 (fuel, rail/system pressure too high) DTC P01C900 (fuel, rail/system pressure bank 2 too high) <p align="center">Production Solution: ECM software update.</p>		

00 Audi on Demand Special Vehicle Repair Authorization(2035505/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, A6, A7, Q5	2013	Not Applicable
<p>Condition: This vehicle is one of a limited number of specially-built vehicles that are part of the Audi on Demand pilot program in the USA. A Repair Authorization must be obtained for this vehicle when it arrives at an Audi dealership requiring diagnosis or repair.</p> <p align="center">Production Solution: Not applicable.</p>		

17 Engine oil consumption too high, 2.0L TFSI (EA888) Model Year 2009 - 2011(2027731/4)		
Model(s)	Year	Vehicle Specific Equipment
A4	2009-2011	2.0L TFSI
A5, A5 Cab	2010-2011	2.0L TFSI
Q5	2011	2.0L TFSI
<p>Condition: Based on customer complaint, follow the procedure.</p> <p>Production Solution: Crankcase pressure reduction starting with model year 2012.</p>		

01 MIL on (P0491 and P0492 stored at same time)(2033001/4)		
Model(s)	Year	Vehicle Specific Equipment
S4	2010–2011	3.2 FSI AVS and 3.0 TFSI engines
A5	2010	3.2 FSI AVS and 3.0 TFSI engines
S5 Cab	2010–2013	3.2 FSI AVS and 3.0 TFSI engines
A6	2009–2011	3.2 FSI AVS and 3.0 TFSI engines
Q5	2010–2012	3.2 FSI AVS and 3.0 TFSI engines
Q7	2011–2012	3.2 FSI AVS and 3.0 TFSI engines
Condition:		
<ul style="list-style-type: none"> • MIL on. • Both of the following DTCs are stored in the engine control module: <ul style="list-style-type: none"> ○ DTC P0491 (Secondary Air System Insufficient Flow, Bank 1) ○ DTC P0492 (Secondary Air System Insufficient Flow, Bank 2) <ul style="list-style-type: none"> • Mileage is greater than 15,000 miles. 		
Production Solution: Not applicable.		

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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