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Audi
Truth in Engineering 

Audi Elsa Newsletter

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ElsaPro Reminder: Webinars and Job Aids

We wanted to remind everyone of the Job Aids available for ElsaPro stored in ServiceNet. You can find the “ElsaPro Job Aids” under the *Technician References* section. The current aids available are:

- User interface mapping
- ETKA integration instructions
- Webinar registration instructions

The ElsaPro webinars are available every week, Tuesday and Thursday at 3 PM Eastern Standard Time, until the end of the year. Tuesday webinars cover new features of ElsaPro and Thursdays concentrate on DMS integration.

Feedback Submission Reminder

An efficient feedback is one that is created in the correct reference medium with a complete document path. Correct categorization of your feedback ensures proper routing to the responsible Service Information Team member and avoids delays in feedback resolution.

For example, when you have a feedback regarding a labor operation, make sure you are in that specific SRT procedure, and you have not moved to another section, such as a repair manual procedure.

This is important because:

- The reference medium of your feedback is populated automatically at the time you select the “Create” button on the Feedback screen.
- The document path also is populated automatically.

Being in the correct place when creating a feedback ensures that the appropriate Service Information Team member is reviewing the correct information to fix any errors as well as providing you with a quick response.

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Technical Bulletins

00 PDI inspection - IQS supplement (2035669/2)

Model(s)	Year	Vehicle Specific Equipment
A6, A7, Q5, Q7	2014	Not Applicable

Condition: There are special service instructions to be performed on all Model Year 2014 A6, A7, Q5, and Q7 vehicles before the vehicles are delivered to customers.

Production Solution: Not applicable.

91 MMI display mount will not open or close and/or makes noise (2035755/1)

Model(s)	Year	Vehicle Specific Equipment
A8	2003-2010	MMI display

Condition: A loud noise is heard from the MMI screen while it is opening or closing, or the MMI screen will not open or close at all.

Production Solution: This vehicle is out of production. This issue only affected spare parts.

48 Steering column will not adjust - Repair Authorization (2035780/1)

Model(s)	Year	Vehicle Specific Equipment
Q7	2014	Not applicable

Condition: The electronic steering column will not adjust up or down. The concern may be found during PDI or be reported by a customer.

Production Solution: No changes to production have been made, as no issue has been identified.

55 Creaking or knocking noises heard from front of the vehicle (2035797/1)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, Q5	2012-2014	Not Applicable

Condition: The customer complains of hearing a creaking or knocking noise from the front of the vehicle when the vehicle is twisted, such as when being driven into or out of a driveway. The customer may describe

the location of the noise source as the front suspension area.

Production Solution: Not applicable.

20 MIL on (DTC P045600 - EVAP System Leak Detected NVLD (very small leak)) (2035073/2)

Model(s)	Year	Vehicle Specific Equipment
A4, S4, A5, S5, A5, S5 Cab, Q5	2013-2014	Not Applicable
A6, A7	2012-2014	Not Applicable

Condition:

- MIL on.
- DTC P045600 (EVAP System Leak Detected NVLD (very small leak)) is stored in the engine control module (ECM).
 - Drivability is not affected.

Production Solution: New pressure sensors in production:

- For vehicles with a fuel tank pressure sensor, G400, and a fuel tank leak detection control module, J909, that are separate (two components): part numbers 8K0906253 and 8K0906253B are superseded to 8K0906253D.
- For vehicles with a fuel tank pressure sensor, G400, and a fuel tank leak detection control module, J909, which are integrated (one component): part numbers 8K0906253A and 8K0906253C are superseded to 8K0906253E.

Note: Always use a VIN to search parts in ETKA.

58 Rear door seal in B pillar area loose / corrugated (2035796/1)

Model(s)	Year	Vehicle Specific Equipment
A6	2012-2014	Not Applicable

Condition: The customer may report that the seal on the rear door is loose or deformed. The loose seal may cause noise when the vehicle is motion.

Production Solution: Updated seal.

66 Wind noise from exterior rear view mirror (2035673/2)

Model(s)	Year	Vehicle Specific Equipment
Q5	2009–2014	Not Applicable
Q7	2007–2014	Not Applicable

Condition: Customer may report hearing wind noise from the front door area when the vehicle is driven at highway speeds. After diagnosis, it is determined that the source of the wind noise is the exterior rear view mirrors.

Production Solution: Improved mirror components have been implemented in production.

26 AdBlue message (check or refill) shows in instrument cluster (2026757/2)

Model(s)	Year	Vehicle Specific Equipment
Q7	2009–2014	TDI
A6, A7, A8, Q5	2014	TDI

Condition: There is an AdBlue-related message displayed in the instrument cluster. MIL may or may not be illuminated.

Production Solution: Not applicable.

20 Fuel tank removed from vehicle, neutralizing fuel (2011703/3)

Model(s)	Year	Vehicle Specific Equipment
All	All	Not applicable

Condition: The fuel tank has been removed from the vehicle and must be neutralized before shipment or disposal.

Production Solution: Not applicable.

28 Fault stored in access start authorization control unit (DTC 02811) (2028419/2)

Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009–2010	Not Applicable
A5	2008–2010	Not Applicable

Condition:

- The following DTC is present in the access start authorization control unit and cannot be cleared:
 - DTC 2811: Control unit for steering column lock (electronic steering column lock) – incorrect
- The DTC appears under one of the following circumstances:
 - The original electronic steering column lock control unit, J764, is installed. The original control unit has never been replaced.
 - A replacement electronic steering column lock control unit, J764, has been installed.

Production Solution: Optimized software was placed in to production.

**74 Seat pneumatics system activates without driver input
(2035757/1)**

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012	Not Applicable
A8	2010–2013	Not Applicable

Condition:

- Customer may complain that the seat pneumatics (side bolsters and lumbar support) actuate without any input from the customer.
- This condition can occur when the vehicle is driven at high altitudes or when the outside temperature fluctuates.
- One or more of the following DTCs may be present in the front seat pneumatics control modules, J873 and J872 (address words 88 and 89) or in the rear seat pneumatics control modules (in certain A8 models only), J875 and J874 (address words 8A and 8D):
 - DTC B11C8F0: Leak detected Lumbar support 1
 - DTC B11C8F1: Leak detected Lumbar support 2
 - DTC B11C8F2: Leak detected Lumbar support 3
 - DTC B11C8F3: Leak detected Left side bolster
 - DTC B11C8F4: Leak detected Right side bolster
 - DTC B11C8F5: Leak detected Left seatback side bolster
 - DTC B11C8F6: Leak detected Right seatback side bolster
 - No leak is present.

Production Solution: Changed software parameters in the seat pneumatics control modules.

Pending Service Solutions

No new pending service solutions this week.

Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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