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Audi Elsa Newsletter

Edition 66: December 16, 2013

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Technical Bulletins

40 Rattling/knocking noise from front end over bumps (2035854/1)		
Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009-2014	Not Applicable
A5	2008-2013	Not Applicable
A5 Cab	2010-2014	Not Applicable

Condition: The customer reports hearing a rattling or knocking noise when the car is driven over bumps or uneven road surfaces. The noise is noticed after the car has been driven for a while and is warmed-up, and when the temperature outside is warm. The condition can be duplicated if the brakes are applied while the car is driven over bumps.

Production Solution: Not applicable.

44 Steering wheel vibration and/or oscillation at low mileage - Repair Authorization (2030194/4)

Model(s)	Year	Vehicle Specific Equipment
A4	2014	18" Tire
Q7	2014	Not Applicable

Condition:

- Steering wheel vibration and/or steering wheel oscillation at a speed range of 55 - 80 mph (88 – 128 km/h) on vehicles with very low mileage or at PDI.
- The condition does not result in any handling concerns or loss of vehicle control.
 - Vehicles have original factory-installed wheels and tires.
 - Affected vehicles include:
 - MY 2014 Q7
 - MY 2014 A4 with 18" tire

Production Solution: Not applicable.

64 Noises from front door or when lowering window (2027837/5)

Model(s)	Year	Vehicle Specific Equipment
Q5	2009-2014	Not Applicable

Condition: The customer may report hearing noises when operating the window or noises from inside the door when driving on rough roads.

Production Solution: The Bowden cable of the regulator was extended about 2mm in the clip area. This eliminates the load on the clip which causes it to release.

90 Seat belt reminder light stays on (2035937/1)

Model(s)	Year	Vehicle Specific Equipment
A6, A7	2012	Not Applicable

Condition: The seatbelt warning light is illuminated, but the passenger seatbelt is buckled. The seatbelt warning chime is not on. This bulletin only applies to 2012 vehicles equipped with navigation system.

Production Solution: New software in the instrument cluster control module, J285 (address word 17), addresses the condition.

**27 Cruise control sporadically does not work; set button jams
(2033524/2)**

Model(s)	Year	Vehicle Specific Equipment
A4, S4, Allroad, A5, S5, RS5, A5, S5 Cab, A6, S6, A7, Q5	2012-2013	Not Applicable
<p>Condition: Cruise control deactivates sporadically or cannot be activated. A new set speed cannot be saved. 'Set' button on cruise control stalk does not work. Production Solution: Revised tolerances of cruise control 'Set' button.</p>		

46 Brake noise analysis and handling (2034181/3)

Model(s)	Year	Vehicle Specific Equipment
R8	2014	Without ceramic brakes
A6	2013	2.0T
A6	2012-2014	3.0T & 4.0T
A7	2012-2014	All
A5/S5, A5/S5 Cab, A4, S4	2013-2014	All
Allroad	2013-2014	2.0T
Q5 Hybrid	2013-2014	Hybrid
RS5/RS5 Cab	2013-2014	Without ceramic brakes
TT RS	2013	2.5T
<p>Condition: Customer may report hearing brake noise from front or rear brakes. Customers may describe these noises as a squeal, squeak, grinding, groaning, thumping, or creaking. Production Solution: Not applicable.</p>		

94 Heavy condensation in headlights (2035920/1)

Model(s)	Year	Vehicle Specific Equipment
TT	2007-2013	Not Applicable
<p>Condition: Customer complaint:</p> <ul style="list-style-type: none"> • Heavy condensation has built up in the headlight. • Condensation only dissipates after the car is driven with the 		

headlights on for at least ten minutes.

Workshop findings:

- There is no visible external damage to the headlight lens or housing.

Production Solution: Not applicable.

**01 MIL on (DTCs for "system rich": P1137, P1127, P1139, P1129)
(2031458/4)**

Model(s)	Year	Vehicle Specific Equipment
S4, S5	2010-2012	3.0 engine
A6	2009-2012	3.0 engine
A7	2012	3.0 engine
Q7	2011-2012	3.0 engine

Condition: MIL on. One of several "System too rich" DTCs is stored in the engine control module.

Production Solution: Crankcase pressure reduction starting with model year 2013.

**96 Lane Change Assistant "Sensors Blocked" warning in DIS (DTC
C1114F3 and C1115F5) (2035047/3)**

Model(s)	Year	Vehicle Specific Equipment
A4, Allroad, A5, A5 Cab, Q5	2013-2014	Audi Side Assist

Condition: Audi Lane Change Assistant deactivates or is sporadically inoperative when the vehicle is driven in slow-moving stop-and-go traffic, especially on roads with multiple lanes. The message "Audi side assist unavailable: Sensors blocked" appears in the driver information system.

Production Solution: Optimized software parameters for heavy traffic condition only.

**96 False warning by lane change assistant (Audi Side Assist)
(2030583/4)**

Model(s)	Year	Vehicle Specific Equipment
A4, S4, A5, S5	2013–2014	Audi Side Assist (PR Code 7Y1)
Condition: Customer complains that Audi Side Assist is providing false warnings (no vehicle is present). Concern may or may not be duplicated. No DTCs are present in the Audi Side Assist system. Production Solution: Improved hardware introduced into production.		

**96 False warning by lane change assistant (Audi Side Assist)
(2033782/3)**

Model(s)	Year	Vehicle Specific Equipment
A4 allroad	2013–2014	Audi Side Assist (PR Code 7Y1)
Condition: Customer complains that Audi Side Assist is providing false warnings (no vehicle is present in the blind spot). The concern may or may not be duplicated. No DTCs are present in the Audi Side Assist system. The mounting brackets for the control units may be loose or broken. Production Solution: Improved hardware and software introduced into production.		

Pending Service Solutions

PSS 91 MMI 3G+ GPS Inaccurate (2035919/1)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cab, A6, A7, Q5	2013–2014	MMI 3G+
Condition: Customer states the navigation system is not tracking the vehicle correctly. Production Solution: Not applicable.		

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

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