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VW ElsaWeb Newsletter



Das Auto.

Edition 26: March 4, 2013

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Submit Your Article Suggestions

If you have any suggestions for topics that you would like to see covered, please email your ideas to vwoa.workshopinformation@vw.com.

Elsa News and Updates

ElsaWeb users will soon see a new pop-up messaging feature when first logging in to ElsaWeb called "Elsa News and Updates." The feature's purpose is to display important communications, such as system outages, as well as provide links to different topics and archived messages. This feature also may be used for asking a survey question to help the Service Information Team gain valuable feedback.

The messaging feature will be fully controllable. You can jump to topics, view archived messages, and close the feature at any time. Additionally, the feature will timeout after several minutes of inactivity or will close after a set number of minutes. If the feature closes before you have the chance to read its contents, you can view the information on ServiceNet.

The new Elsa News and Updates messaging feature is another way that the Service Information Team is helping you keep informed of all things having to do with ElsaWeb.

New Jetta A6 Component Locations Structure & Layout

Based on analysis of your feedback submissions, we launched a new initiative to improve the Component Locations content and layout. This initiative improves the Jetta A6 (162) Component Locations and enhances the layout and depth of information for improved navigation, making content easier and faster to obtain.

To make sure we're heading in the right direction, we will be sending you a survey in the near future. The results of this survey will help decide the scope and direction of future improvement initiatives. We appreciate your feedback and look forward to more as we continue the journey.

To see more, go to ServiceNet and click on Technician References and then go to Wiring Diagrams, click here: <https://www.vw.com/snet|ct/en/web/vw/wiring-diagrams>.

Feedback Corner

This week's feedback is from Bruce regarding 2012 Passat Repair Manual. He states:

"The location and description of exhaust Gas Temp sensor 3. ElsaWeb shows it is an orange connector and is on the bottom of EGT 2. On the actual vehicle EGT 3 is the brown connector and EGT 2 is on top of it with an orange connector. The setup is the same as a 09-10 commonrail TDI Golf/Jetta."

This feedback was reviewed by the Service Information Team and was fixed. We really appreciate you sending in feedback to help improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
14	29	3

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

01 13 06 - Update Programming - MIL ON, DTC P00AF Stored in ECM Fault Memory MIL on P00AF Turbocharger/Supercharger Boost Control "A" Module Performance stored in ECM.					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sedan	2013	2.0L TDI CJAA	Manual	AJ_DM000001	AJ_DM365708
Jetta Sedan	2013	2.0L TDI CJAA	DSG	AJ_DM000001	AJ_DM355519
Jetta Sport Wagen	2013	2.0L TDI CJAA	Manual	AJ_DM000001	AJ_DM605048

Jetta Sport Wagen	2013	2.0L TDI CJAA	DSG	AJ_DM000001	AJ_DM604956
Golf	2013	2.0L TDI CJAA	Manual	AJ_DM000001	AJ_DW079583
Golf	2013	2.0L TDI CJAA	DSG	AJ_DM000001	AJ_DW079700
Beetle	2013	2.0L TDI CJAA	Manual	AJ_DM000001	AJ_DM607646
Beelte	2013	2.0L TDI CJAA	DSG	AT_DM000001	AT_DM606390
<p>Software diagnosis fault causes P00AF to set, commonly when operated in areas with high altitude.</p> <p>Production Solution: Revised ECM software implemented in production.</p>					

01 13 07 - Update Programming - MIL ON, DTC P240F Stored in ECM Fault Memory					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, Jetta Sedan, Jetta Sportwagen	2012	2.0L TDI (CJAA)	All	All	All
<p>Update Programming - MIL ON, DTC P240F Stored in ECM Fault Memory</p> <p>Production Solution: Improved ECM software to address MIL ON complaints.</p>					

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Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2007–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

00-13-02TT - Technician Helpline Vehicle Check Sheets

Model(s)	Year	Eng. Code	Trans. Code
All	2000–2013	All	All

When it becomes necessary to open a VW Technician Helpline VTA case while performing diagnosis for a diesel particulate filter, manual transmission repair, or turbocharger concern, it is recommended to complete the related worksheet/check sheet before calling. Worksheets/Check Sheets are available on ServiceNet under Technician References>Technician Helpline>Worksheets/Check Sheets (US). Worksheet/Check Sheet must be scanned and attached to VTA or faxed to (800) 403-4710 with the VTA access code clearly readable on sheet.

61-13-01TT - Beetle Convertible – Convertible Top Boot Cover Color

Model(s)	Year	Eng. Code	Trans. Code
Beetle Convertible	2013	All	All

Be aware that the convertible top boot (tonneau) cover color is based on the vehicle's special edition and can be determined using vehicle PR codes. (See Tech Tip for PR Codes for special edition vehicles)

96-12-03TT Update to information - Jetta, Tiguan, Eos, Golf/GTI, Passat, Beetle with Kessy System – Loss of 15 Power

Model(s)	Year	Eng. Code	Trans. Code
Jetta, Tiguan, Eos, Golf/GTI	2011–2013	All	All
Passat, Beetle with Kessy System	2012–2013	All	All

If terminal 15 (key in run) power is lost before, during, or after any Immobilizer adaptation, switch ON the hazard flashers and pull back on flash to pass high beam lever before running any test plans. This will energize the CAN BUS so the Immobilizer can be interrogated. If it becomes necessary to create a Technician Helpline VTA ticket, this will allow GFF to be run and a GFF log to be saved as an attachment on the VTA.

**20-12-03TT Jetta Sedan, Jetta Sportwagen Equipped With TDI Engine – Fuel Gauge Does Not Read Full after Fueling
March 1, 2013: Update to applicability.**

Model(s)	Year	Eng. Code	Trans. Code
Jetta Sedan, Jetta Sportwagen	2011–2013	All	All

When diagnosing a customer concern of fuel gauge not reading full after fueling, start by checking for the presence of a cover over the fuel tank vent as shown in the picture below. Vent is located on filler neck and can be inspected by removing fuel door assembly. If cover is found over vent, inspect for damage to fuel tank and replace tank if needed. Ensure cover is not present on replacement fuel tank. If fuel tank is not damaged, remove cover over fuel tank vent and retest for customer concern. If cover is not present over vent, continue with normal diagnosis.

57-13-02TT Vehicles with Flip Key – Key Blade Sticks or Binds When Opening or Closing

Model(s)	Year	Eng. Code	Trans. Code
Jetta, Tiguan, Eos, Golf/GTI	2000–2013	All	All

If key blade is found to stick or bind when opening or closing, check position of roll pin that secures key blade to mechanism. If roll pin is sticking out on either side (as shown below), do not replace key. Instead, use appropriate sized punch and hammer to drive in the roll pin so that it is flush with edge of mechanism.

68-13-01TT Passat – Center Console Cup Holder Missing Tab - Warranty Part Return

Model(s)	Year	Eng. Code	Trans. Code
Passat	2013	All	All

If a finger/tab is missing on the 2013 Passat center console cup holder, replace the cup holder trim AND try to locate the missing finger in the center console. If found, tape the loose finger to the cup holder trim for warranty part return.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

Elsa Name	Model	Book Updated	Reason
7P5	Touareg 2011>	Automatic Transmission	Factory Update
A32	Passat 2012>	Engine Mechanical, Fuel Injection and Glow Plug	Factory Update
A32	Passat 2012>	Communication	Factory Update
7B1	Routan 2009>	Body Exterior DTC Based Diagnostics	Correction
7B1	Routan 2009>	Body Interior DTC Based Diagnostics	Correction
7B1	Routan 2009>	Electrical Equipment	Correction
7B1	Routan 2009>	Electrical System DTC Based Diagnostics	Correction
162	Jetta Sedan 2011>	Engine Mechanical, Fuel Injection and Ignition	Factory Update
1K2	Jetta Sedan 2005–2010 GLI 2008–2009	Suspension, Wheels, Steering	Factory Update
1K5	Jetta Sportwagen 2009	Suspension, Wheels, Steering	Factory Update

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Wiring Diagrams

Elsa Name	Model	Book Updated
162	Jetta Sedan 2011 > GLI 2012 >	Standard Equipment
162	Jetta Sedan 2011 > GLI 2012 >	Sound System
162	Jetta Sedan 2011 > GLI 2012 >	Heated Seats
162	Jetta Sedan 2011 > GLI 2012 >	Climatronic
162	Jetta Sedan 2011 > GLI 2012 >	Auxiliary air heater (PTC)
162	Jetta Sedan 2011 > GLI 2012 >	Automatic transmission - DSG 0AM
162	Jetta Sedan 2011 > GLI 2012 >	Automatic transmission - DSG 0AM
162	Jetta Sedan 2011 > GLI 2012 >	A/C system
162	Jetta Sedan 2011 > GLI 2012 >	2.5L gasoline engine
162	Jetta Sedan 2011 > GLI 2012 >"	2.0L gasoline engine
5C1	Beetle Coupe 2012 >	Keyless Access keyless locking and starting system
5C7	Beetle Convertible 2013 >	Keyless Access keyless locking and starting system (From Nov. 2012)
5C7	Beetle Convertible 2013 >	Keyless Access keyless locking and starting system (From Dec. 2011)

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Suggestions:

Please send comments or suggestions to: ywoa.workshopinformation@vw.com

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