A PDF of this newsletter and previous ones can be found by logging in to ServiceNet and clicking on the <u>ElsaWeb</u> <u>Newsletter</u> section in the Technician References menu.

VW ElsaWeb Newsletter



Das Auto.

Edition 38: June 3, 2013

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New Jetta A6 Component Locations

Are you aware of the new Jetta A6 Component locations? Based on our analysis of your feedback submissions, we have improved the component locations layout and structure to offer you the following key benefits:

- Simplify components navigation
- Minimize the number of clicks to find information
- Expand content coverage

The component locations folder now consists of only two main sections: Connector Views and

Components and Connections. To make navigation simpler and to find information more quickly, the total component location files, excluding connector views, have been reduced to ten files. In addition, the internal component locations section is driven by vehicle selections:

- Front part of the vehicle
- Cabin area
- Rear part of the vehicle
- Vehicle underbody

You will notice more robust content coverage, such as inline connector and splices information. The addition of embedded Scalable Vector Graphics (SVG) images that can be enlarged with the zoom feature and panning an image with the right-click mouse function makes it easier to navigate and dramatically enhances your viewing experience.



To navigate the new structure, select the components locations folder. A list of subsections will appear. Click on the subsection title and the entire contents will appear in the right pane. You can further view a list of page title links by clicking on the on a subsection folder. For more detailed information on these changes, please go to ServiceNet <u>"Understanding Jetta A6</u> <u>New Component Locations Layout and Structure."</u>

Feedback Corner

This week's feedback is from Mike regarding a 2009 VW Routan Repair Manual. He states:

"The piston ring installation instructions are not very clear. The instructions that come with the rings show a different looking ring for the middle ring particularly, and the Elsa picture looks nothing like the actual ring profile. It makes it very difficult to understand how the rings are to be installed." This feedback was reviewed by the Service Information team and was resolved. We really appreciate Mike sending in feedback to help improve the quality of the repair information.

Feedback Status				
New	Completed	To Factory		
14	10	3		

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

28 13 02 · 2032116 Supersedes V281205 dated December 17, 2012 to update glow plug control module part number and software version.

MIL ON, Incorrect Glow Plug Faults P06C5, P06C6, P06C7 and/or P06C8 Stored in Fault Memory

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta, Jetta SportWagen, Golf	2011– 2013	2.0L TDI(CJAA)	All	All	All
Passat	2012– 2013	2.0 TDI (CKRA)	All	All	All

During the initial glow phase, after switching the ignition "On", the ECM performs a check of the glow plugs through the glow plug control module, to ensure the correct glow plugs are installed. If the engine is cranked during this check, lowering the system voltage, the ECM may receive an incorrect reading and set incorrect glow plug faults. **Production Solution:** Implemented into production.

91 13 12 · 2033079 Supersedes V911310 dated April 11, 2013 to correct GFF expenditure comment in warranty table.

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
"Models"	2011–2013	All	All	All	All

RNS 315 Hardware Failure

After switching ON the RNS 315 radio-navigation system, the message "Please insert software CD" appears, and the unit will not operate. **Production Solution:** Not applicable.

Pending Service Solutions

No new Pending Service Solutions this week.

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Tech Tips

87-11-01TT - Jetta (except Hybrid and GLI with Climatronic) Beetle - A/C Control Module Basic Settings				
Model(s)	Year	Eng. Code	Trans. Code	
Jetta	2011–2013	All	All	
Beetle	2012–2013	All	All	

After A/C control module J301 is replaced, fault 00898-005 "Activation A/C Compressor No or Incorrect Basic Settings" may be stored. GFF test plan does not perform Activation A/C Compressor Basic Setting. To perform basic setting and resolve this fault, follow steps below:

- Begin with key OFF.
- Set the blower on position 1 or 2.
 - Start the engine.
- Press and hold the rear defogger and a/c buttons at the same time.
- Hold the buttons for 5-7 seconds until the rear defogger, A/C, and recirculation buttons are illuminated.
 - Switch the engine OFF.
- Restart the vehicle and recheck all functions before returning the vehicle to the customer.

45-13-01TT · Bosch 5.7 ABS Module Coding, ABS Fault 01044 "Control Module Incorrectly Coded"

Model(s)	Year	Eng. Code	Trans. Code	
Passat	2002–2005	All	All	

After replacing a Bosch 5.7 ABS module, refer to the table below to determine correct module coding value based on vehicle PR codes. Listed login code must be entered under Access/authorization before coding is attempted. After completing coding, G85 steering angle sensor basic settings must be performed before cycling key. To perform G85 basic settings manually in Vehicle self-diagnosis (VAS PC) or Control Module OBD (ODIS), start by entering access/authorization code 40168. After code is accepted, turn steering wheel 1 turn left and back to center, one turn right, and then center steering wheel. Select basic settings and enter group 1. Once display changes to "Sensor OK" or "Calibration OK", basic settings have been completed. Cycle key OFF and then back ON. Clear faults to verify repair.

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Campaigns

No new campaigns this week.

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Updates

No new updates this week.

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Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

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