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# VW Elsa Newsletter



Das Auto.

Edition 51: September 3, 2013

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## Feedback Corner

This week's feedback is from Kraig regarding the 2014 Passat Repair Manual. He states:

"The repair manual reads 'In vehicles with a telephone, the telephone function is integrated in the Control Module for Emergency Call Module and Communication Unit -J949-. The Cell Phone Operating Electronics Control Module -J412- is not installed.'

This is incorrect. The telephone module is NOT integrated into the J949 located under the passenger's seat. The telephone module is a NEW part located in the center console that combines the telephone and MDI functions, called a UMI or Universal Media Interface that should have designation J412. The wiring diagram for "Emergency call module" calls this UMI

out as the J794 which is incorrect. It is NOT a J794 as found in a 7P Touareg. Both the scan tool and ETKA both use designation J412 for this new UMI module."

This feedback was reviewed by the Service Information team and was corrected in Elsa. We really appreciate Kraig sending in feedback to help improve the quality of the repair information.

<b>Feedback Status</b>		
New	Completed	To Factory
29	32	8

\*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800) 678-2389.

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## Technical Bulletins

No new technical bulletins this week.

## Pending Service Solutions

No new pending service solutions this week.

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## Tech Tips

<b>57-12-03TT - Remote Functions Inoperative and/or Faults 00955, 00956, 02660</b>			
Model(s)	Year	Eng. Code	Trans. Code
Beetle, Beetle Convertible, Eos, Golf/GTI, Jetta, Jetta Sportwagen, Passat, Tiguan	2012–2014	All	All
If the remote key fob is depressed repeatedly or a button is held down while outside the remote operating range, the key remote functions may no longer operate. Fault codes 00955 005 "Key 1 no or incorrect basic settings", 00956 005 "Key 2 no or incorrect basic settings", or 02660 "Radio Remote control operation not adapted" may be set in the Vehicle Electrical System Control Module -J519- if GFF is run.			

Before running GFF or attempting any adaptation with the scan tool, attempt to restore remote functionality by following the key synchronization procedure below.

- Unfold the key bit on the vehicle key
- Remove the cap from the outside door handle on the driver door
- Standing immediately next to driver outside door handle, press the lock button on the vehicle key.
  - Within one minute, manually unlock the vehicle using the key.
    - Reinstall the cap.

This procedure can be found in the vehicle's Owner Manual for customer reference.

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## Campaigns

No new campaigns this week.

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## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [vwoa.workshopinformation@vw.com](mailto:vwoa.workshopinformation@vw.com)

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