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VW Elsa Newsletter



Das Auto.

Edition 57: October 14, 2013

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Breast Cancer Awareness Month

In honor of Breast Cancer Awareness month, the Elsa Newsletter has gone pink this week.

According to a recent report published in the American Association for Cancer Research in October 2012, approximately 232,000 women will be diagnosed with breast cancer in 2013, according to government statistics. More than 39,000 women were expected to die from the disease last year.

About eight in 10 breast cancer cases and almost nine in 10 breast cancer deaths occur in women 50 years of age and older.

Visit the <u>National Breast Cancer Awareness Month</u> website for a list of organizations that accept contributions for this cause.

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Technical Bulletins

17 13 03 · 2017813 Supersedes T.B. V171302 dated July 1, 2013 to remove "Tip" about vehicles without oil leaks, and it being necessary to contact the helpline before beginning the procedure.

Oil Consumption Measurement

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2000–2014	All	All	All	All
Customer states oil consumption is higher than the Volkswagen oil consumption standard of up to 0.5 quarts per 600 miles, or 0.5 liters per 1000 km.					

Production Solution: Not applicable.

19 13 03 - 2022549 Supersedes T.B. V191301 dated March 8, 2013 to update model year applicability.

Electric Coolant Fans Continue to Run after Ignition is Switched OFF

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2005– 2014	All	All	All	All

Customer concerns of "electric coolant fans continue to run after ignition is switched off" are resulting in unnecessary coolant fan replacements. **Production Solution:** No production change required.

Pending Service Solutions

No new pending service solutions this week.

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Tech Tips

27-13-02TT - No Crank/ No Start – Starter Will Not Engage and there are No Related Codes

Model(s)	Year	Eng. Code	Trans. Code
Routan	2009–2014	All	All

Turn the ignition key to the START position. If the engine does not crank but a clicking noise can be heard from the starter, install a jumper cable from the battery negative cable to the engine block and attempt to start the engine again. If the engine now cranks perform the following Repair Procedure A. If it still does not crank, perform Repair Procedure B. (See Tech Tip for repair procedures)

57-12-07TT · Passat – Front Door Seal Alignment October 11, 2013: Update to Information.

Model(s)	Year	Eng. Code	Trans. Code
Passat	2012–2013	All	All

When replacing a front door seal on a 2012/2013 Passat, it is important to make sure the seal is properly aligned. When installing a front door seal, make sure the L or R (depending on side) printed on the seal lines up with the center of the radius of the upper rear corner. When seal is installed in this manner, the splice should be within +/-50 mm of the door arrestor.

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Campaigns

No new campaigns this week

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: <u>vwoa.workshopinformation@vw.com</u>

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