



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 13, 2013

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: UPDATE Closure Notification

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

UPDATE Closure Notification

Please be advised that the last claim entry date allowed for the UPDATES shown in the chart below is March 31, 2013. After this date, the system will no longer accept claims under these actions.

SAGA CODE	DESCRIPTION	DATE ELSAWEB VISIBILITY REMOVED	LAST DATE FOR REPAIRS	LAST DATE FOR CLAIM ENTRY
23I1	UPDATE - ECM Software Update	03/08/2013	03/08/2013	03/31/2013
24M2	UPDATE - ECM/TCM Software Update	03/15/2013	03/15/2013	03/31/2013
24U5	UPDATE - Emissions Control Label			
28G3	UPDATE - Wireless Ignition Node Software Update			
44H6	UPDATE - TPMS Module			
46F5	UPDATE - Rattle from Rear Park Brake Cable			
50A5	UPDATE - Quality Assurance Check			
57D9	UPDATE - Wind Noise from Front Doors			
64C6	UPDATE - Rear Window Guide Seal			
70E4	UPDATE - Sunshade Will Not Fully Retract			
90F3	UPDATE - TIPM Washer Fluid			
91I1	UPDATE - Bluetooth Update for RNS 315 Radio			
91I2	UPDATE - Bluetooth Update for Non-RNS 315 Radios			
97U1	UPDATE - Software Update Gateway Module			
97U8	UPDATE - Software Update Body Control Module			

Please note:

- UPDATE code 23i1 was removed from ElsaWeb visibility on March 8, 2013. Repairs performed after March 8, 2013 will not be eligible for payment, and no electronic funds transfer payments will be made to accommodate repairs made after that date.
- The remainder of the UPDATE codes shown in the chart above will be removed from ElsaWeb visibility on March 15, 2013. Repairs performed after March 15, 2013 will not be eligible for payment, and no electronic funds transfer payments will be made to accommodate repairs made after that date.
- The UPDATE bulletins will remain on ServiceNet until March 31, 2013 so that the SAGA claiming instructions are available for reference when entering claims.



Thank you for your assistance in this important matter. If you have any questions or require additional assistance, please contact Warranty.

Volkswagen Product Compliance

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on ElsaWeb for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.