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# VW Elsa Newsletter



Das Auto.

Edition 58: October 21, 2013

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## Technician Advisory Board

Technicians are at the core of VWGoA's Fix it Right the First Time (FRFT) initiatives. The challenges that Technicians face as the result of shortcomings in our Shared Service Processes are difficult and directly Impact FRFT efforts.

In an effort to overcome these challenges, we would encourage you to get to know the people of the Technician Advisory Board (TAB).

TAB is an Enhanced Service Communication and Feedback Strategy that allows all dealership

technicians to identify shortcomings in the Shared Service Processes and provide direct, unfiltered feedback by means of a multi-dealer, multi-directional path between technicians and VWGoA. This feedback is used to gain insight and correct real world issues that affect technician efficiency and undermine FRFT.

More information concerning the TAB group and a contact list can be found in [VSS-13-03 on ServiceNet](#).

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## ODIS Software Versions

<b>Offboard Diagnostic Information System Service (ODIS Service) Base and Brand Versions)</b>
<b>Note:</b> You can check the version number under Info > Versions
Current Base Version <b>2.0.0 -1</b>
Current VW Brand Version <b>1924.3068</b>

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## Technical Bulletins

<b>69 13 05 - 2035369 Airbag Warning Lamp ON, DTCs B200009, B200049 or U101200 Stored in Airbag Control Unit</b>					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta GLI, Passat	2012–2014	All	All	All	All
<p>The airbag control unit self-test may be susceptible to alarm horn resonance during the self-test causing the airbag light to illuminate in the instrument panel. If this situation occurs, the airbag system remains operational. <b>Production Solution:</b> Not applicable.</p>					

## Pending Service Solutions

No new pending service solutions this week.

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## Tech Tips

### **57-12-02TT - Alarm Goes Off When Unlocking Door With Key Cylinder - October 18, 2013: Update to Information**

Model(s)	Year	Eng. Code	Trans. Code
Tourag	2004–2010	All	All
Phaeton	2004–2006	All	All

If the vehicle is entered using the door key, the alarm may activate when opening the door. The door lock cylinder does not disarm the alarm. The lock cylinder in the door is meant to be used as an emergency entry, therefore the key must be inserted into the ignition within 15 - 30 seconds of opening the door (dependent on vehicle and equipment), in order to disarm the alarm.

### **57-12-03TT - Remote Loses Programming - October 18, 2013: Update to information.**

Model(s)	Year	Eng. Code	Trans. Code
Passat	2011–2013	All	All
EOS, Jetta, Jetta Sport Wagen, Golf/GTI, Passat, Tiguan	2012	All	All

Fault code 00955 005 or 00956 005 may be set in the Vehicle Electrical System Control Module - J519 - if the remote key fob is depressed repeatedly, or a button is held down. Customer may complain the remote no longer operates. To reset, remove the cover over the lock on the driver's door handle, cycle the key to lock, and then back to unlock. This should synchronize the remote and allow operation. Clear the fault and retest operation.

### 57-12-04TT - Remote Unlock for All Door Unlock

Model(s)	Year	Eng. Code	Trans. Code
Jetta, Passa	2002-2005	All	All

If when pressing the unlock button on the remote, and only the driver's door unlocks on the first attempt, perform a capacitive discharge. The second press of the unlock button to unlock the other doors may be inhibited due to system interference.

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## Campaigns

No new campaigns this week

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## Updates

No new updates this week.

## Suggestions

Please send comments or suggestions to: [vwoa.workshopinformation@vw.com](mailto:vwoa.workshopinformation@vw.com)

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