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VW Elsa Newsletter



Das Auto.

Edition 61: November 11, 2013

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ODIS Quick Reference Guide

Several weeks ago, the ODIS Quick Reference Guide was sent to all dealer technicians (non-corporate users) to assist them in navigating through key ODIS information. For easy access, we are including a link to the document.

Please go to: www.vw.com/snetlct/en/web/vw/offboard-diagnostic-information-system-odis to download the ODIS Quick Reference Guide.

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Technical Bulletins

91 13 23 - 2035473 Infotainment Worksheet (U.S. Only)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan)	2014	All	All	All	All
<p>This bulletin provides a document that will allow more detail to be provided for repairs related to the Infotainment System (radio, navigation, Bluetooth, telephone systems, etc.). This document must be completed any time a repair is performed to the Infotainment System. Completed forms must be submitted to Infotainment@vw.com.</p> <p>Because of advanced and frequently changing technology, it is critical that detailed information is provided in order to better understand issues related to Infotainment.</p> <p>One or more of the following symptoms are possible, but not limited to:</p> <ul style="list-style-type: none"> • Poor AM/FM/Satellite radio reception. <ul style="list-style-type: none"> • Poor sound quality. • Inability/difficult to pair phones, phone loses pairing. <ul style="list-style-type: none"> • Navigation system malfunctions or is inoperative. <ul style="list-style-type: none"> • Radio or Navigation display issues. • Poor sound quality during phone calls. • CD player/changer malfunctions or is inoperative. • Voice command(s) malfunctions or is inoperative. <p>Production Solution: Not applicable.</p>					

93 13 03 - 2035442 High-voltage repairs on Jetta Turbocharged Hybrid (Canada Only)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Hybrid	2013–2014	1.4L (CNLA)	All	All	All
<p>Before attempting any repairs that involve high-voltage components in Hybrid vehicles, a VTA ticket must be opened with Volkswagen Technicians Helpline.</p> <p>Production Solution: Not applicable.</p>					

Pending Service Solutions

No new pending service solutions this week.

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Tech Tips

17-13-01TT - No/ low oil pressure at idle or oil pressure light on			
Model(s)	Year	Eng. Code	Trans. Code
Jetta, Passat, New Beetle	2013–2014	1.8T or 2.0T engines (CPRA, CPLA, CPPA)	All
Check under the oil filter for the mandrel to be missing. This must be transferred from the old filter and re-installed. The most likely scenario for this to occur is after an oil change.			

20-06-145TT - High Pressure Fuel Pump Replacement November 8, 2013: Update to information.			
Model(s)	Year	Eng. Code	Trans. Code
Jetta A5, GTI, Passat B6	2006–2007	2.0 Turbo FSI (BPY)	All
If replacing the high pressure fuel pump, also remove and inspect the cam follower from the timing cover/cylinder head to inspect it for wear. If wear is found, contact the Volkswagen Dealer Technician Helpline Powertrain Team for additional instructions.			

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Campaigns

No new campaigns this week

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Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: vwoa.workshopinformation@vw.com

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