

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (except Touareg and Routan)	2011-2013	All	All	All	All

Condition

91 13 10 April 11, 2013 2033079

RNS 315 Hardware Failure

After switching ON the RNS 315 radio-navigation system, the message "Please insert software CD" appears and the unit will not operate.

Technical Background

Hardware-related deviation in the radio-navigation system RNS 315.

Production Solution

N/A.

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Service

Note:

If the message "Please insert software CD" appears, the RNS 315 radio-navigation system must be replaced according to the repair manual.

• Replace the RNS 315 radio-navigation system.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
All					
(except Touareg and Routan)	2011-2013	All	All	All	All
		SAC	GA Coding		
Claim Type: Use applicable Claim Type ¹⁾					
Service Number:		nage ode	HST	Damage Location (Depends on Service No.)	
9132	00	40		Use applicable when indicated in ElsaWeb (L/R)	
Parts Manufacturer				YD5 ²⁾	
	EOS, CC, T	iguan, Golf, J	etta, Jetta SportWag	en, Passat	
Labor Operation ³⁾ : Remove and Install Navigation Unit			91301950 = 10 TU		
Labor Operation ³⁾ : Navigation, unit Replace			91305550 = 10 TU		
Labor Operation ³⁾ : Instrument Panel Removed			68221900 = 20 TU		
		Beetle, Be	etle Convertible		
Labor Operation ³⁾ : Remove and Install Navigation Unit			91301950 = 10 TU		
Labor Operation ³⁾ : Navigation, unit Replace			91321950 = 10 TU		
Labor Operation ³⁾ : Instrument Panel Removed			68221900 = 20 TU		
Causal Part:			1K0035274**		
Diagnostic Time ⁴⁾					
GFF Time expenditure 01500000 = 00 TU max.					NO

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Road Test	01210002 01210004	NO			
Technical Diagnosis	cal Diagnosis 01320000 = 00 TU max.				
Claim Comment: Input "As per Technical Bulletin 2033079" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only					
²⁾ Code per warranty vendor code policy.					
³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.					
⁴⁾ Documentation required per Warranty Policies and Procedures Manual.					

Required Parts and Tools

Part Description	Part No:	Quantity
Navigation Unit	1K0035274**	1

No special tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

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