



Technical Bulletin

Condition

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Hybrid	2013	1.4L Hybrid (CNLA)	7spd Auto DSG (0CG) DQ200	All	All

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Fuel Door Will Not Open

The complaint may also be the fuel door release switch is non-functional.

The following fault code may be stored in the Central Electronics Fault Memory:

DTC	Description
00332	Activation for Tank Flap Implausible Signal

Technical Background

If within a few seconds the ignition is switched OFF, the fuel door release is activated, and then the ignition is switched ON again (up to 2 seconds after fuel door release activation, depending on CAN network status), the engine control module may lose its basic settings of the fuel door lock. The complaint may be that the fuel door release switch is non-functional. This condition will prevent the fuel door from being opened.

The engine control module must be re-programmed in order to correct this concern.

Production Solution

Final production countermeasure pending.

Service

Before attempting any repairs, please contact the Volkswagen Technical Helpline for assistance 1-800-678-2389.



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Jetta Hybrid	2013	1.4L (CNLA)	All	All	All
SAGA Coding					
Claim Type:			Use applicable Claim Type ¹⁾		
Service Number:	Damage Code	HST	Damage Location (Depends on Service No.)		
2470	0039	--	Use applicable when indicated in ElsaWeb (L/R)		
Parts Manufacturer		Jetta Hybrid		3ME ²⁾	
Labor Operation ³⁾ : Update Programming			24702599 = 40 TU		
Causal Part: Select Labor Operation			24702599		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 30 TU max.		YES		
Road Test	01210002 01210004		NO		
Technical Diagnosis	01320000 = 00 TU max.		NO		
Claim Comment: Input "As per Technical Bulletin 2033454" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only					
²⁾ Code per warranty vendor code policy.					
³⁾ Labor Time Units (TUs) are subject to change with ELSA updates.					
⁴⁾ Documentation required per Warranty Policies and Procedures Manual.					



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Required Parts and Tools

No Special Parts required.

Tool Description	Tool No:
Midtronics Battery Tester/Charger	InCharge 940 (INC-940)
VAS Diagnostic Tool	VAS 5051B, VAS 5052A, VAS 6150/X & VAS 6160/-VPC with: VAS-PC Base V19.01.01 and current version Brand disc ODIS Service V1.1.3 or higher

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.