



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2010-2014	All	All	All	All

Condition

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Automatic Transmission Fluid Requirements

Technical Background

In response to multiple dealership inquiries about aftermarket universal (one fluid fits all) automatic transmission fluids and transmission flushing, Volkswagen Group of America, Volkswagen Canada have prepared the following statement.

At this time, Volkswagen Group of America, Volkswagen Canada do not support or warranty any use of aftermarket universal automatic transmission fluids or the machines used to flush the transmissions. This applies to all standard automatic and DSG transmissions. Due to the functional and design variations in each automatic transmission, the transmission fluid is developed and used by Volkswagen for specific purpose within each application. Under no circumstances are these fluids to be used outside their designated transmission and replacing any of the Volkswagen approved automatic transmission fluids with a universal "one fluid fits all" approach is not accepted.

Volkswagen Group of America, Volkswagen Canada have not been provided any information from the manufacturers of these aftermarket automatic transmission fluids that indicate that they meet any of the requirements set forth by the developers of these transmissions. There are also no immediate plans to implement these fluids into the currently available automatic transmission fluid selection. As such, any transmission repair where the incorrect fluid is used or the incorrect repair procedure was followed will not be covered under Volkswagen warranty.

It is also highly recommended that these universal automatic transmission fluids and transmission flushes **not** be used during customer pay repairs to ensure that the high standards set forth by Volkswagen are always met for the customers, both in and out of warranty.

Please contact your local FOM/QTM with any further questions or concerns.

Production Solution

No production change required.



Technical Bulletin

Service

Information only.

Warranty

Information only.

Required Parts and Tools

Information only.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.