



# Tech Tips

TT 94-08-08

Date: 2008

2009> Tiguan and Jetta SportWagen- Fuel Door Will Not Open

**January 18, 2013: UPDATE to information.**

For customer concern regarding “fuel door will not open”, perform the following:

- 1) Check that the vehicle is unlocked either from the key FOB or the unlock switch located on the drivers door.
- 2) After verifying the vehicle is unlocked, push in on the fuel door so that the lock actuator will disengage from the door. (The fuel door should be off of the lock actuator tab.)
- 3) If the fuel door does not unlock, go back to the fuel door and lock the vehicle using the key FOB.
- 4) Push in on the fuel door about 1 mm where the lock actuator is located and unlock the vehicle again using the key FOB. This should unlock the actuator for access to the fuel cap.

**If procedure is successful, provide information to customer for future reference.**