

VW ElsaWeb Newsletter



Das Auto.

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ElsaWeb Feedback Attachments

When sending in an ElsaWeb Feedback and you have a picture or other attachment to include with it there is no place within the feedback monitor to include it. If you do have an attachment and think it would be helpful to us, please use the email address at the bottom of this newsletter under the Suggestions heading. The email address is: woa.WorkshopInformation@vw.com, please include the feedback number with the email so it can be distributed to the correct Service Information Team member.

Feedback Corner

This week's feedback is from James regarding a 2010 Routan Repair Manual. He stated:

"The repair manual states "Remove the nut (1) that secures the underbody refrigerant extension lines (3) and the sealing plate (4) to the rear A/C expansion valve (1)" at the start of removal for the rear HVAC housing, it should state "Remove the nut (2) that secures the underbody refrigerant extension lines (3) and the sealing plate (4) to the rear A/C expansion valve (1)."

The Service Information Team reviewed the feedback and was verified that the technician was

correct and the Repair Manual was updated. James included his full name and email address with the feedback and will receive Audi Winner's Circle Rewards for helping improve the quality of the repair information.

Feedback Status		
New	Completed	To Factory
16	13	0

*Please note that this feedback feature is not the place to obtain technical assistance on Volkswagen vehicles, or to report potential issues you may have experienced with a vehicle. If you require assistance in repairing or diagnosing a vehicle issue, or wish to report a technical issue, please create a Volkswagen Technical Assistance ticket and contact the Volkswagen Technical Helpline at (800)-678-2389.

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Technical Bulletins

15-12-03 - Proper Removal of Engine Cover to Avoid Breakage (2032150)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009–2013	2.0L TDI (CBEA, CJAA)	All	All	All
Pulling on the engine cover in some areas can cause damage.					

15-12-04 - Camshaft Adjustment Valve 1 -N205- Diagnosis (2032173)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sedan, Jetta SportWagen, Jetta Wagon, Rabbit, Golf, Golf Wagon	2009–2013	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All
Passat, Beetle, Beetle Convertible	2012–2013	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All
Completing the GFF function test and performing basic settings on the camshaft adjustment valve are essential to diagnose proper operation and to avoid unnecessary replacements.					

15-13-01 - Camshaft Adjustment Valve 1 -N205- Diagnosis (2032173)					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta Sedan, Jetta SportWagen, Jetta Wagon, Rabbit, Golf, Golf Wagon	2009–2013	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All
Passat, Beetle, Beetle Convertible	2012–2013	2.5L (CBTA, CBUA)	5 spd Manual (MQ250) 6 spd Automatic (AQ250)	All	All
Completing the GFF function test and performing basic settings on the camshaft adjustment valve are essential to diagnose proper operation and to avoid unnecessary replacements.					

17-12-06 - Possible Oil Leak from Oil Filter Housing (2032198)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011–2013	2.5L (CBTA, CBUA)	5spd Manual / MQ250 6spd Automatic / AQ250	AJ_BM300230	AJ_DM366492
Jetta SportWagen, Golf Wagon	2011–2013	2.5L (CBTA, CBUA)	5spd Manual / MQ250 6spd Automatic / AQ250	AJ_BM600203	AJ_DM622987
Golf	2011–2013	2.5L (CBTA, CBUA)	5spd Manual / MQ250 6spd Automatic / AQ250	AJ_BW000445	AJ_DW999999
Passat	2012–2013	2.5L (CBTA, CBUA)	5spd Manual / MQ250 6spd Automatic / AQ250	A3_CC000001	A3_DC025225
Beetle, Beetle Convertible	2012–2013	2.5L (CBTA, CBUA)	5spd Manual / MQ250 6spd Automatic / AQ250	AT_CM601051	AT_DM620428

Plastic manufacturing burrs and debris may build up in the seal area of the oil filter housing. This may prevent a proper seal when installed and result in an oil leak.

17-12-07 - Possible Oil Leak after Oil Filter Change (2029091)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2011–2013	2.0L (CBPA)	All	All	All

Due to the mounting design of the engine oil cooler, it is possible for the oil cooler to become loose during an oil service. If this happens, an oil leak may occur between the oil cooler and the oil filter adaptor housing. This condition can be corrected by tightening the oil cooler mounting nut. DO NOT replace any parts for this condition.

24-12-10 - MIL- ON Sporadic Intake Air Faults (2031855)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2012–2013	2.0L (CCTA, CBFA)	All	All	All

Completion of the MAF sensor (G70) function test is important to ensure proper diagnosis. Sporadic faults can be caused from loose wiring connections, unsecure terminals, corrosion or damaged wires.

24-12-09 - Verifying Fuel Injector Replacement (2032174)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All	2009–2013	2.0L (CCTA, CBFA)	All	All	All

All injector(s) must accompany a corresponding misfiring cylinder to avoid unnecessary part replacement. Misfire code P0300 – random/multiple cylinder misfire is not probable cause to replace all fuel injectors. The misfiring cylinder will always accompany a P0300 fault.

28-12-06 - MIL ON, DTC(s) P0671, P0672, P0673 and/or P0674 Stored in ECM Fault Memory (2029514)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, Jetta Sportwagen, Golf Wagon	2011–2012	2.0L (CJAA)	All	All	All
Jetta	2011–2012	2.0L (CJAA)	All	All	All
Passat	2012	2.0L (CKRA)	All	All	All

Internal hardware issue of the glow plug relay may cause an over voltage supply to the glow plug(s) damaging the heating element (figures 1 and 2).

30-13-01 - DTC P2711 Implausible Transmission Shift Sequence Stored in the Transmission Control Module (2028714)

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
A5 Jetta Wagon	2009	All	DSG (02E)	All	All
A5 Golf	2009	All	DSG (02E)	All	All
A5 Jetta Sedan	2009–2010	All	DSG (02E)	All	All
A6 Jetta Sportwagen, Golf Wagon	2010–2012	All	DSG (02E)	All	All
Passat, CC	2009–2012	All	DSG (02E)	All	All
EOS	2009–2012	All	DSG (02E)	All	All

Debris in the clutch assembly causing too much drag torque from the multiple clutch.

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Tech Tips

Currently, the Service Information Team is working to move the Tech Tips to ElsaWeb. The Team has transferred the majority of the 2007–2012 Tech Tips to ElsaWeb and is continuing to work to transfer all Tech Tips over the next few months. The Team thanks you for your patience during this transition.

No new Tech Tips in ElsaWeb.

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Campaigns

No new Campaigns in ElsaWeb.

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Updates

No new Updates in ElsaWeb.

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Repair Manuals

No new Repair Manuals in ElsaWeb.

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Wiring Diagrams

Elsa Name	Model	Book Updated
A32	Passat 2012>	2.5L gasoline engine, CBUA, from January 2011
3C	Passat 2006–2010	Parking aid, from May 2008
1K5	Jetta Sportwagen 2009	Climatronic, from May 2007
1F7/1F8	EOS 2007>	Automatic transmission (DSG) 02E, from November 2009
162	Jetta 2011>	Multiple
7P5	Touareg 2011>	Multiple
5C7	Beetle Convertible 2012>	Multiple

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Suggestions:

Please send comments or suggestions to: vwoa.WorkshopInformation@vw.com

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