

Special UPS Return Shipping Instructions for WQI-45 Steering Column Recall

TO: SDC EST CEN WST
FROM: Subaru of America, Inc.
DEPARTMENT: Service
DATE: 05/21/2013
CATEGORY: Parts/Service

The following information describes an important and required procedure to follow when preparing a UPS Ground return shipment of a steering column replaced as part of the WQI-45 recall. Effective today, 5/21/2012, SIA has requested 100% return of P.N.s 34500AJ13A and 34500AJ14A replaced as part of this recall.

When preparing your UPS return shipping label, enter the part number replaced and WQI-45 in the 1st Reference or #1 Reference field. For example: 34500AJ13A / WQI-45.

Your cooperation with this special requirement is appreciated!
