

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013 MY Outback with seat back protector

NUMBER: 15-160-13R

SUBJECT: Poor Fit of Seat Back Protector

DATE: 03/18/13

REVISED: 05/08/13

INTRODUCTION

The 2013 MY Outback has a rear seat back protector available as an accessory. This seat back protector is used along with a cargo tray to protect the back of the rear seats when cargo is loaded into the cargo area when the rear seats are folded down.

When the rear seats are folded up, there is a natural tendency for the seat back protectors to slightly pull away for the rear seat back. This is a natural condition and does not indicate a problem with the installation of the rear seat back protector.

If the seat back protector buckles outward from the rear seat back excessively, please make sure the seat back protector is installed properly. A seat back protector that is installed too low on the rear seat back will interfere with a bracket in between the cargo area floor and the rear seats. This interference causes the seat back protector to buckle when the seats are folded upright.



Typical seat back protector fit



Poor appearance of seat back protector due to improper installation

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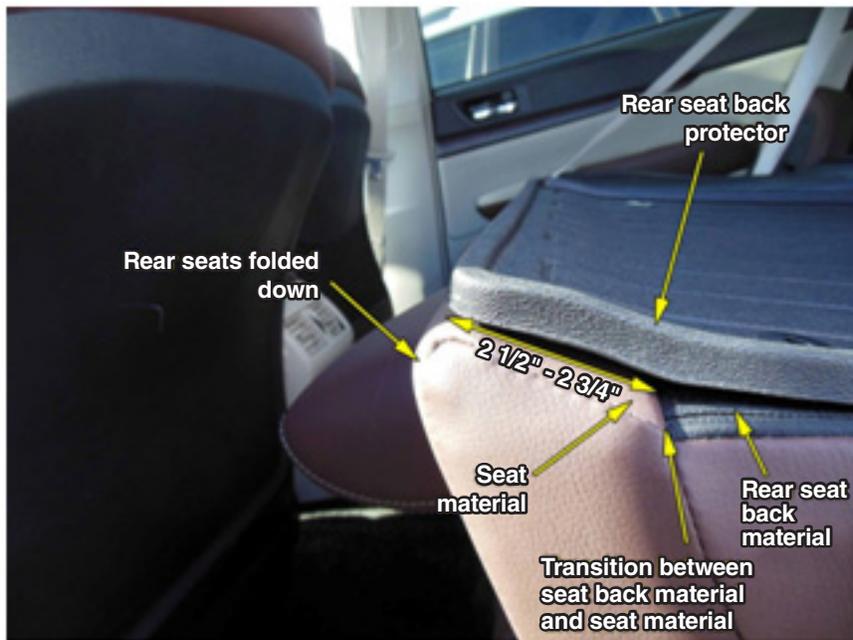
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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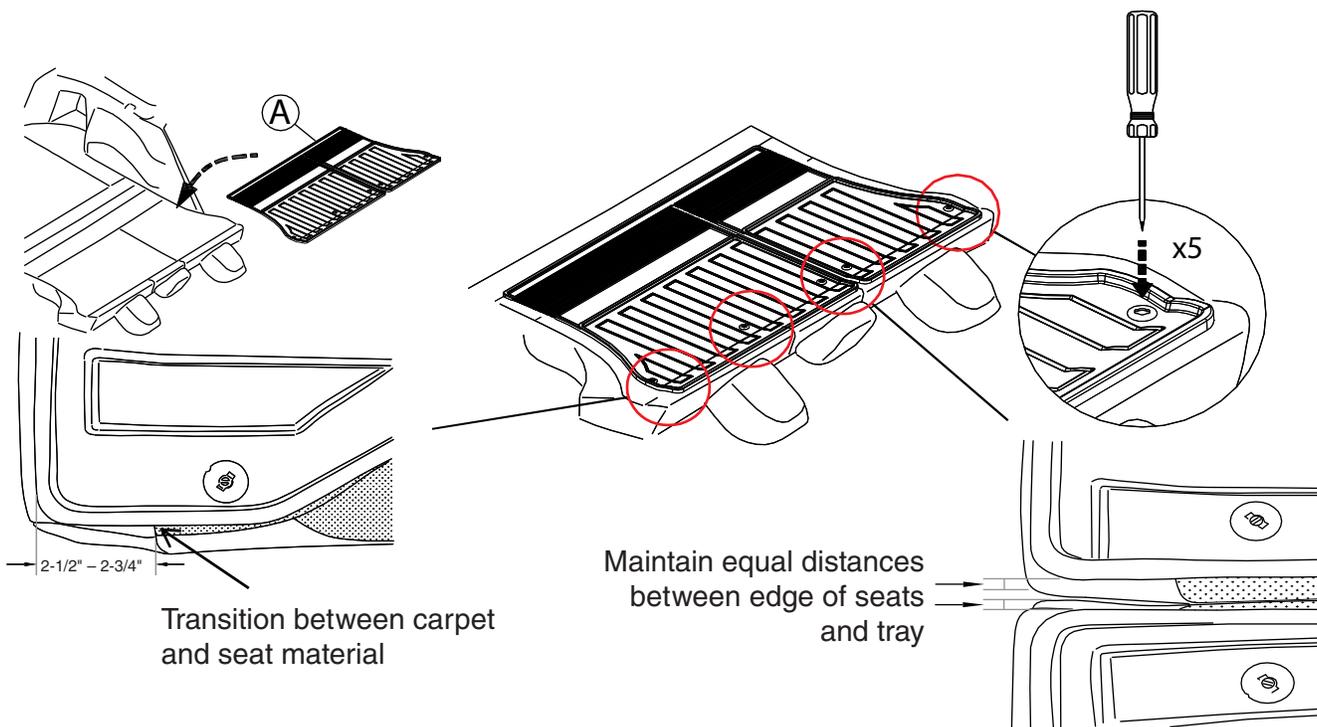
The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Check the distance from the top edge of the seat back protector to the point of transition between the rear seat back material and the seat fabric. If the top edge of the seat back protector is not at the right distance from the transition between seat back and seat materials, remove the clips from the seat back protector and reinstall.

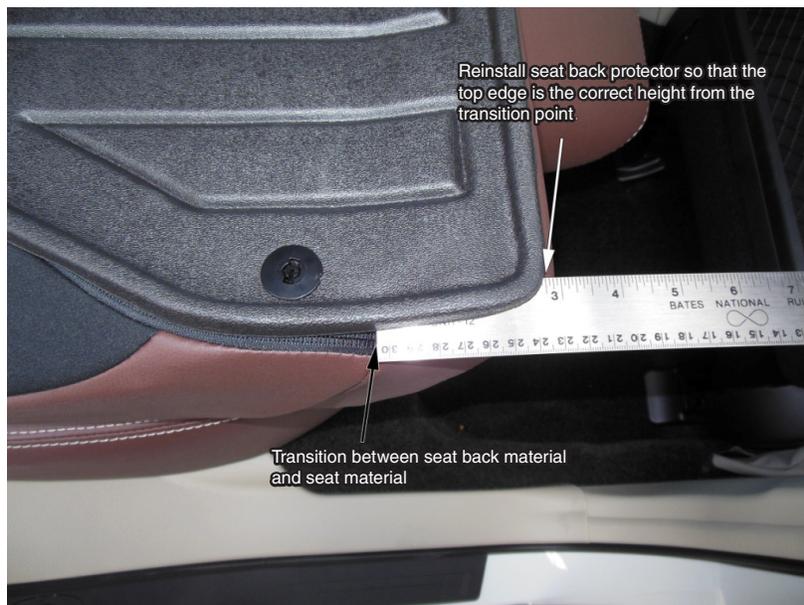


For proper placement of the rear seat back protector, make sure the recommended placement in the installation instruction is followed.

Place tray in position and use awl to make holes in the seat back material in all 5 grommet locations.



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WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
Rear Seat Back Protector R&R, ONE or BOTH	A063-803	ZOQ-03	0.2