



TO: All Dealers
FROM: SOA Sales and Service
DATE: 3/22/2013
SUBJECT 2013 Outback 2.5i Limited Mandatory Pre-Delivery Service Procedure
SUMMARY: 2013 Outback 2.5i Limited Federal Specification PZEV Badge Removal Required for Specific Vehicles

This announcement relates to specific 2013 Outback 2.5i Limited Federal Specification models (DDF) that include the Special Appearance Package (Option 23/35) and are either Crystal Black (CB2) or Satin White Pearl (SP2) in color which have been identified as having a PZEV badge incorrectly installed on the rear gate. These specific vehicles are Federal Specification for emissions and not PZEV. This is strictly a badge-related exception and does not affect any other aspects of the vehicle. All other vehicle labeling and invoicing is correct. Although we have limited this situation, some of the affected vehicles have and will make it through to the allocated dealer.

If an affected vehicle is in your inventory or in transit to your dealership, you will be notified by a Zone or District representative of the affected VIN(s).

Do not assume a vehicle has been affected by this. Confirm with your Zone or District Representative before removing any PZEV badge.

If you have a situation where you have an urgent need to confirm this prior to delivery, you may run a Vehicle Inquiry through Subarunet and confirm if the vehicle in question is SPEC CODE "F". PZEVs are all SPEC CODE "C". Alternatively, if you open the hood and examine the Vehicle Emissions Control Information Label on the underside of the hood, those with an incorrect PZEV badge will show GROUP: DFJXJ02.5MLP (2.5L).

The ONLY vehicles that require PZEV badge removal prior to sale are 2013 Outback 2.5i Limited models equipped with the Special Appearance Package in either Crystal Black or Satin White Pearl which show a SPEC CODE of "F" under Vehicle Inquiry and/or have an under hood Vehicle Emissions Control Information Label indicating GROUP: DFJXJ02.5MLP (2.5L).

IMPORTANT: SOA requests that this procedure be completed on all affected vehicles in inventory immediately once identified. Dealers are highly encouraged to complete this procedure on the affected vehicles prior to sale to reduce any incidence of customer dissatisfaction.

Additional information will be released next week regarding customer notification and proper handling of vehicles previously retailed with this exception.

*** [Click on this link to access and print the entire Service Procedure](#) ***