

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2014MY Forester Models with Power Rear Gate

NUMBER: 07-74-13

SUBJECT: Memory Height and / or Temporary Stop Features Inoperative

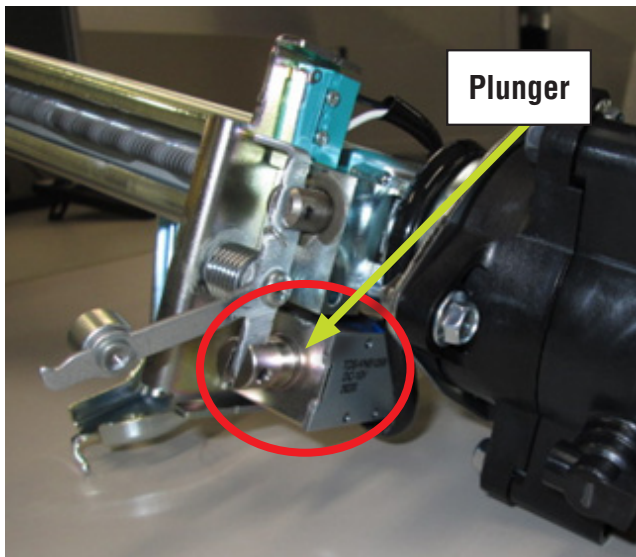
DATE: 04/29/13

INTRODUCTION

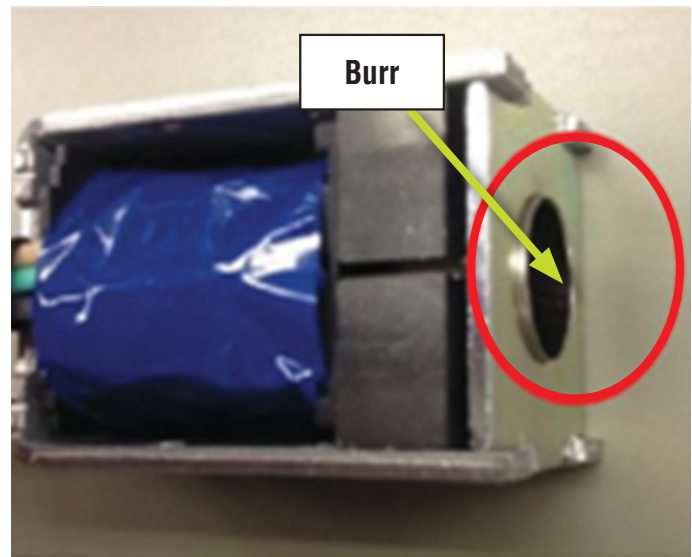
This Bulletin provides a repair procedure for the following two conditions:

- The power rear gate (PRG) system Memory Height and / or Temporary Stop feature is completely inoperative.
- The inability of the PRG to remain stopped in a partially open position once commanded to do so (Temporary Stop failure). Instead, the rear gate will stop briefly while opening then proceed to the full open position.

The cause is a small burr which can restrict the movement of the plunger in the drive unit stop actuator. In addition, DTC B2523 may be stored in the BIU (body integrated unit) memory.



Power Rear Gate Assembly w/Drive Unit Stop Actuator (circled)



Close-up of Drive Unit Stop Actuator

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS "ISO 14001 COMPLIANT"

The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

TARGET VEHICLES

For this Service Bulletin, the specific range of VINs listed below have the possibility of being affected:

E*400124 to E*401324

PART INFORMATION

PART NAME	PART NUMBER
DRIVE UNIT AY PRG	63320SG000

SERVICE PROCEDURE / INFORMATION

- Upon confirmation of the symptom(s) described in the introduction, replace the complete power rear gate drive unit assembly following the procedure in the applicable Service Manual.
- After installation is complete, perform the function check procedure below:
 1. Close the rear gate fully.
 2. Start the engine.
 3. Turn on the headlights to create a high current draw condition on the electrical system.
 4. Confirm the power rear gate Memory Height and Temporary Stop features operate normally two or three times before releasing the vehicle.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, refer to the Subaru Labor Time Guide accessible on Subarunet.