

ATTENTION:

- GENERAL MANAGER
- PARTS MANAGER
- CLAIMS PERSONNEL
- SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013 MY BRZ

NUMBER: 10-79-13

SUBJECT: Revised Automatic HVAC Control Panel Assembly

DATE: 02/15/13

INTRODUCTION

This Bulletin announces a change to the HVAC control panel assembly to address a customer concern of the blower fan continuing to operate after the main control button is switched “OFF”.

NOTE: This information is applicable to vehicles equipped with Automatic Climate Control only.

COUNTERMEASURE IN PRODUCTION

The revised heater control panel assembly was incorporated into production during late July, 2012.

PART INFORMATION

PART NAME	NEW PART NUMBER
Heater Control Assy.	72311CA061

SERVICE PROCEDURE / INFORMATION

Before ordering or replacing the HVAC control panel, ALL of the following parameters must be met:

1. The “recirculate” (center button) must be “ON” (green LED on)
2. Select either “Floor” or “Floor / Defrost” mode with the blower fan operating
3. Vehicle speed must be at least 15MPH

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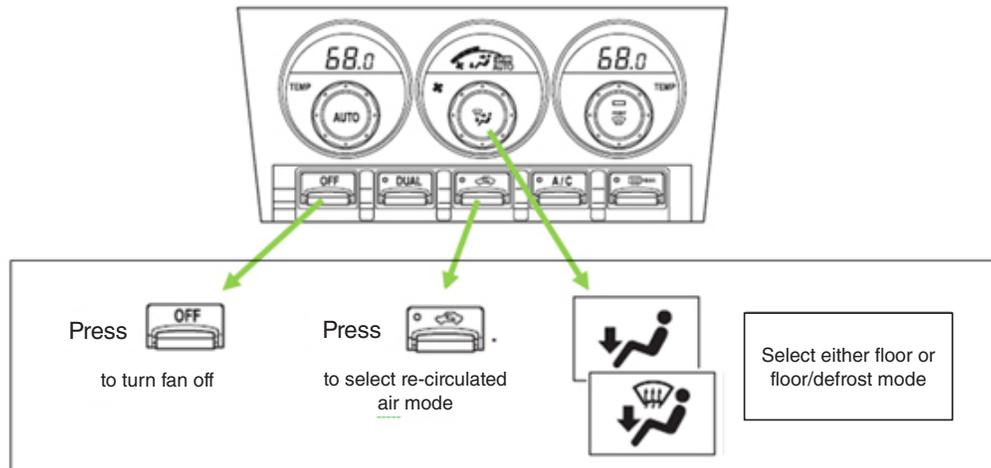
CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

Once parameters 1-3 outlined above have been met, push the “OFF” button. If the blower fan continues to run after pushing the “OFF” button, replace the HVAC control panel assembly.



Follow the service procedure outlined in the applicable Service Manual to complete the repair.

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, refer to Subaru Warranty Wizard for claim submission information.

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