



TO: Subaru Parts and Service Managers
FROM: Subaru Fixed Operations
DATE: February 8th, 2013
SUBJECT: **IMPORTANT-** Information on Remote Engine Starters

It has come to our attention that there may be a potential parts quality issue with certain Remote Engine Starter kits. We are asking that dealers please check their inventory and identify any bad lots (listed below) and return them to their facing warehouse. All of the RDC's have sorted and removed any inventory that may be affected.

The following part numbers are in question:

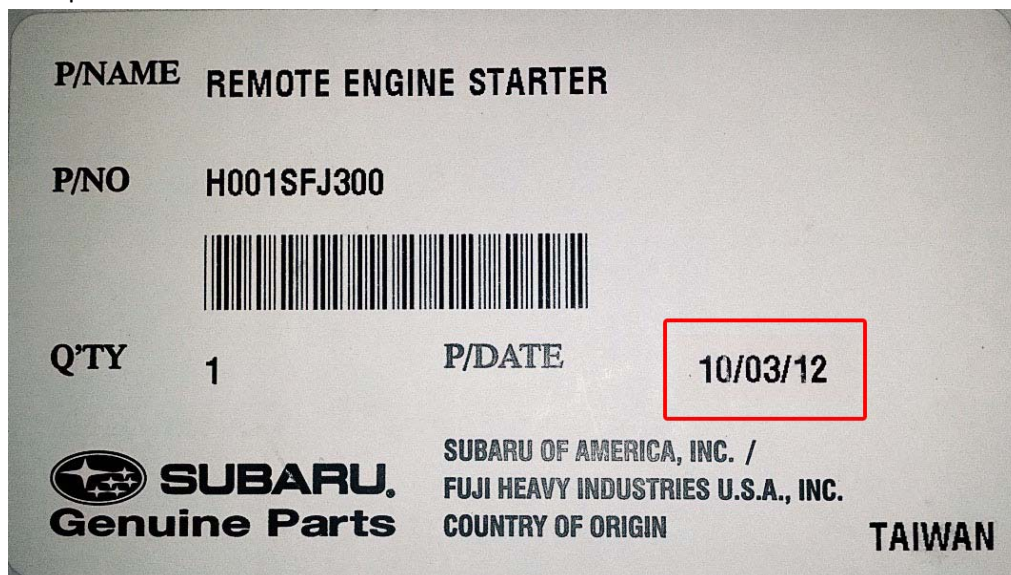
<u>Part number</u>	<u>Description</u>	<u>Applicable Model</u>
H001SAJ000	RES Kit	2010-2012 Legacy/Outback
H001SFJ000	RES Kit	2012 Impreza (Except WRX/STI)
H001SFJ300	RES Kit	2013 Crosstrek/Impreza (Except WRX/STI)
H001SAJ030	Replacement FOB	All Above Models

Identification

There is a production date that appears on the box and on the replacement FOB. The format is as follows:

MM/DD/YY

Example of date on RES kit box:



Example of date of on Replacement FOB:



OK Inventory

<u>Part number</u>	<u>Description</u>	<u>Dates</u>
H001SAJ000	RES Kit	4/1/2012 and after
H001SFJ000	RES Kit	4/1/2012 and after
H001SAJ030	Replacement FOB	4/1/2012 and after
H001SFJ300	RES Kit	12/26/2012 and after

Return Inventory

<u>Part number</u>	<u>Description</u>	<u>Dates</u>
H001SAJ000	RES Kit	before 4/1/2012
H001SFJ000	RES Kit	before 4/1/2012
H001SAJ030	Replacement FOB	before 4/1/2012
H001SFJ300	RES Kit	before 12/26/2012

Return Procedures

Once you have identified the number of affected parts please call the Parts Information Coordinators with the quantities of each and a return will be entered for you. These should be sent back to your **facing warehouse**.

All available inventory showing at the RDC's is safe to order and outside the affected date ranges. Please reorder as needed.

If you have any questions please contact the Parts Information Coordinators