

ATTENTION:

GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All
 Service Personnel
 Should Read and
 Initial in the boxes
 provided, right.



QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2013MY BRZ

NUMBER: 12-152-13

SUBJECT: Door Mirror Loose / Vibrating

DATE: 06/18/13

INTRODUCTION

Should you receive a customer concern of looseness or vibration in either of the door mirrors, a design change has been made to the 3 mirror head mounting holes in the mounting base. In addition, a new retaining bolt and tightening torque specification are now used to secure the mirror head to the mounting base. This Bulletin addresses how to repair the existing mirror assembly on the car by replacement of the three mounting screws with revised fasteners and instructions.

COUNTERMEASURE IN PRODUCTION

Revised door mirror assemblies were incorporated into production December 28, 2012, starting with the following VIN:

STARTING VIN	PRODUCTION DATE
D*606352	December 28,2012

PART INFORMATION

PART NAME	NEW PART NUMBER	DESCRIPTION
Mirror Bolt Flange	91032CA000	Mounting Bolt (qty. 3 required)

MATERIAL NEEDED:

Loctite #243 (BLUE) medium-strength thread locking compound

Continued...

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

SUBARU OF AMERICA, INC. IS "ISO 14001 COMPLIANT"

The international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

SERVICE PROCEDURE / INFORMATION

1. Follow the procedure outlined in the applicable Service Manual for removing the mirror assembly. After removing the mirror assembly, remove the 3 Phillips screws which hold the mirror head to the base as circled in the photo below.

NOTE: This service procedure applies only to mirror heads secured to their mounting base with Phillips screws. If you find the new hex-head bolts are already in place, diagnose the cause of the loose mirror head and repair or replace accordingly.

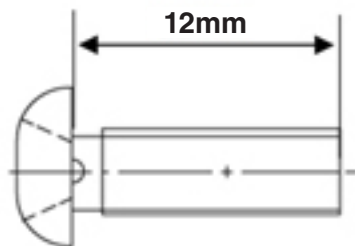


Arrow indicates where to look for the three Phillips screws.

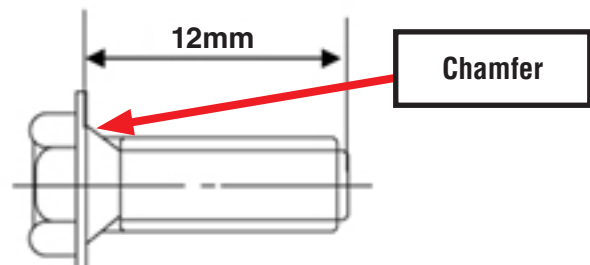


IMPORTANT: Avoid damaging the Phillips drive portion of the screws by using a good No. 2 size Phillips screw driver. They are installed with a thread locking compound and may require some extra force to remove.

(Original M5 Phillips head screw)



(Replacement bolt)



M5 hexagon head bolt with flange

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2. Apply thread locking compound to the bolt threads as shown above. Follow the instructions on the product packaging for proper curing time. Install and torque the 3 mounting bolts to 4 Nm, (35.4 inch-pounds).
3. Reinstall the mirror assembly in the reverse order of removal.

ADDITIONAL REFERENCE INFORMATION ONLY

The part number information below for the mirror assemblies has been provided for reference only when replacement is required. Always confirm this information with your Parts Department before ordering.

PART NAME	NEW PART NUMBER	DESCRIPTION
R View Mir Unit	91036CA081	Manual, w/ heater, R/Hand
	91036CA091	Manual, w/ heater, L/Hand
	91036CA141	Manual, w/out heater, R/Hand
	91036CA151	Manual, w/out heater, L/Hand

WARRANTY / CLAIM INFORMATION

For vehicles within the Basic New Car Limited Warranty period, this repair may be claimed using the following information:

LABOR DESCRIPTION	LABOR OPERATION #	FAIL CODE	LABOR TIME
One Door Mirror Assembly Repair	A916-123	XBE-48	0.4
Both Door Mirror Assemblies Repair	A916-124		0.7

NOTE: Up to \$1.00 can be claimed in Sublet for thread locking compound.