



Notification of Update Prior to Sale UPS4813 /  
Non-Compliance Recall J030: Roof Power Window  
Operation

SERVICE  
BULLETIN

07-AUG-13 | No.: 7-072USA | Section: RECALL | Market: USA

**Jaguar Land Rover North America, LLC has informed the National Highway Transportation Safety Administration (NHTSA) of its intent to perform a voluntary Non-Compliance Recall on certain 2011-2014 model year Jaguar XK Convertible vehicles imported into the United States market. Information relating to the proposed Non-Compliance Recall will be posted on the NHTSA website.**

**United States Federal regulations require that retailers must be advised of this Recall notification within three working days after government notification.**

**United States Federal law requires retailers to complete any outstanding safety Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$7,000.00 per vehicle.**

**This Service Bulletin serves as notification to all Jaguar retailers in the United States and Puerto Rico that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.**

#### **AFFECTED VEHICLES**

A total of 1,989 2011-2014 model year Jaguar XK Convertible vehicles in the USA are affected. The VIN range of affected vehicles is B42168-B52946.

#### **DESCRIPTION**

Jaguar has detected a non-compliance with Federal Motor Vehicle Safety Standard (FMVSS) on XK convertible vehicles in the listed VIN range. The overhead mounted console switch which raises and lowers the convertible roof does not comply with the requirements of FMVSS118 for vehicles built on or after 1 October 2010, specifically in regard to the operation of the power windows which are raised and lowered by the operation of the roof switch. A non-compliant switch could increase the risk of inadvertent power window activation and occupant injury.

Jaguar Land Rover is not aware of any reports of accidents or injuries attributed to this condition.

#### **ACTION TO BE TAKEN**

Dealers are required to check DDW to ensure a vehicle is affected by Program Code 'J030' and **HOLD** all affected new vehicles in your control and withhold them from onward distribution pending completion of the rework action. Sold vehicles will be subject to the standard Recall notification and Recall bulletin process detailing the action required for vehicles in the hands of owners.

Owner notification is expected to commence on or before 27 September 2013.

**Dealers are advised that the use of vehicles within the affected 2011-2014 model year / VIN range as Sales Demonstrator or Service Loaner vehicles may be considered a violation of Federal legislation. Jaguar recommends against using affected vehicles for demonstrator or loaner purposes. Please consult your own legal counsel if you have questions in this regard.**

A further communication will be sent, once the necessary parts have been procured and are ready for distribution, detailing the necessary action required for vehicles in retailer inventory and those vehicles already in the hands of customers.

Thank you for your cooperation in this matter. Jaguar apologizes for any inconvenience this may cause.