

Reference	SSM65177
Models	XF / X250 XJ / X351
Title	Difficult fuel filling – XJ and XF 5.0L V8 federal specification only
Category	Engine
Last modified	13-May-2013 00:00:00
Symptom	404000 Fuel System Concerns
Content	<p><b>Issue:</b> Some customers have reported difficulty filling the vehicle with fuel. The fuel filler nozzle shuts off regularly, and only allows small amounts of fuel to enter the tank.</p> <p><b>Cause:</b> An issue was found with a flap inside the fuel filler neck becoming loose, and falling down into the pipe. This caused the pipe to be partially blocked, and restricted the flow of fuel into the tank. This restriction could cause the fuel filler nozzle to shut off.</p> <p><b>Action:</b> The flap inside the filler neck pipe was deleted. The introduction VINs for this change are: XJ – V29600 and XF -S37100.</p> <p><b>Important:</b> This is not the only possible cause of poor fuel filling. If a vehicle has a poor fuel filling concern it needs to be fully investigated and the appropriate repaired completed. The fuel filler neck must only be replaced if it is confirmed as the cause.</p> <p><b>Please note:</b> the service part number did not change. However, as this revision to the part happened around December 2011 service stocks should now be to the latest level due to normal stock use.</p> <p>EPQR are not required to report this issue up to the assured VINS. For other poor fuel filling concerns, any EPQR submitted should include detailed descriptions of the customer issue, and any diagnostic work and repairs completed.</p>