

TECHNICAL BULLETIN  
LTB00550NAS1  
27 JUN 2013



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

**SECTION: 501-11**

Driver's Door Window Control Switch Pack Inoperative

**AFFECTED VEHICLE RANGE:**

**Range Rover (LG)**

**Model Year:** 2013

**VIN:** DA100000-DA109841

**MARKETS:**

NAS

**CONDITION SUMMARY:**

**Situation:** The electric door windows may not operate when using the drivers door window control switch pack but will operate when using all other door window control switches.

**Cause:** This may be caused by a software issue within the driver's door window control switch pack.

**Action:** In the event of a customer concern of the above, follow the Service Instruction outlined below.

**PARTS:**

LR034932                      Electric window switch pack                      Quantity: 1

**TOOLS:**

Refer to Workshop Manual for any required special tools.

**WARRANTY:**


 **NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

 **NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Switch - master window - renew	<b>86.25.08</b>	0.50	42	LR034932

 **NOTE: Normal Warranty policies and procedures apply.**

**SERVICE INSTRUCTION:**

-  **NOTE: The new driver's door window control switch pack will be identified by the software number 'HW02'.**

Replace the driver's door window control switch pack (see Topix Workshop Manual section 501-11).

